

SB 272 Catalog of Enterprise Systems - Mendocino County

Vendor	Product	Brief Purpose	General Description of Data	Primary Department	Frequency Collected	Frequency Updated
FIS/Sungard	Accounts Receivable	Court Collections Case Management: track cases and produce documents. Will be replaced by Revenue Results in July 2016.	Fees, fines, and personal information	Treasurer Tax Collector	Daily	Daily
Tyler Technologies, Inc.	Aegis MSP	Computer Aided Dispatch, Law Enforcement Records Management, and Corrections (Jail Management)	Crime, arrest, investigation, evidence, ticket, citation, and other records related to law enforcement and public safety	Mendocino County Sheriff's Office	Daily	Daily
Mendocino County	Approved Source	Mendocino County Approved Source	Small farmer to consumer registration and licensing program	Agriculture	Monthly	Seldom
ESRI	Arc GIS for Desktop	Enterprise Geo Database software	Enterprise Geographic Information Database	CEO / Information Services	Monthly	Monthly
ESRI	Arc GIS for Server	Enterprise Geo Database software	Provides licensing and authorization for Geographic Information Database	CEO / Information Services	Periodically	Periodically
NetSmart	Avatar	Client service, scheduling and billing	Mental health client data	HHSA / BHRS	Daily	Daily
Basecamp	Basecamp	Museum special event and project communications and coordination	Project and event information	Museum	Weekly	Weekly
Granicus	Boards and Commissions	List of County Boards and Commissions	Information regarding current and previous members of boards and commissions	County Executive Office	Daily	Daily
Mendocino County	Business License	Business license and Transient Occupancy Tax / Business Improvement District billing	Business owner data	Treasurer Tax Collector	Daily	Daily
Mendocino County	Campaign Statements	Candidate campaign contribution statements posted on the Web	Scanned and indexed disclosures of campaign contributions	Elections	Quarterly	Quarterly
Cascade Software Systems	CAMS	Cost accounting	Projects, payables, time sheets	Facilities and Fleet Division	Daily	Daily
Cascade Software Systems	CAMS	Accounting/inventory system	Billing, inventory, maintenance, project/time tracking	Transportation	Daily	Daily
Canteen Services of Northern California	Canteen Manager	Inmate Commissary tracking and financial information, hosted at Canteen Services	Inmate, financial, and supply information for the Inmate Commissary	Mendocino County Sheriff's Office	Daily	Daily
Refinedtech / LotusNotes	Caretracker	In-Home Support Services database	Provider and client information	HHSA / Adult Services IHSS	Daily	Daily
Mendocino County / Visual FoxPro	Casepurge	Special Investigation Unit's index of paper files in storage, including date of destruction for file management	Information pertaining to stored records	HHSA SIU/Central Services	Quarterly	Quarterly
Mendocino County	CCNet	County Counsel case tracking for litigation, juvenile, land use, and opinions	Case information and opinions	County Counsel	Daily	Daily
Mendocino County	CD Database	Communicable disease tracking	Communicable disease information including client personal data, test results, historical statistical information	HHSA / Public Health / Nursing	Daily	Daily
Michael Utterback	CD/IZ Database	Communicable Disease / Immunization Tracking for Emergency Preparedness	Personal and protected health information, phone logs, chart records, communicable disease and immunization records. Implementation expected July 2016	HHSA / Public Health / Nursing	Daily	Daily
HLP Inc	Chameleon	Dog licensing and pet tracking	Owner and pet information, complaints, immunization	Animal Care	Daily	Daily
SouthTECH Systems	ClerkDocs	Marriage license Issuance	Data concerning marriage licenses issued	Clerk-Recorder	Daily	Daily

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Mendocino County Sheriff's Office	Concealed Weapons database	Track the training requirements, expiration dates and financial information associated with the Concealed Weapons Permits Program	Permit, expiration, training, and financial information associated with the Concealed Weapons Permits Program	Mendocino County Sheriff's Office	Daily	Daily
Mendocino County	Construction Bid	Contractor and construction registration for bidding opportunities	information about Contractors' business types, qualifications for bidding on county projects.	CEO / Facilities & Fleet	Monthly	Monthly
SunGard Public Sector	Crimes Management System	Criminal Justice System Warrants processing	Person and case records	Mendocino County Sheriff's Office	Daily	Daily
BMI	Digital Reel	Digitized historic microfilm records	Deeds, birth, death, marriage and other recorded matters	Clerk-Recorder	Never	Never
Election Systems & Software	DIMS	Voter Registration Management	Voter registration verification and database	Elections	Daily	Daily
Toshiba, Inc.	DocuWare	Document archival - scan, index, and store documents	Old Jail records, old Crime Report records and Coroner records	Mendocino County Sheriff's Office	Daily	Daily
Mendocino County	DOJ Tracker	Track Department of Justice responses for In-Home Support Services provider applicants	Track DOJ response for IHSS provider applicants, track dates of letters and processes	HHSA / Adult Services	Daily	Daily
Donorsnap	Donorsnap	Donation tracking	Donor tracking and correspondence	Museum	Daily	Daily
Mendocino County	DPA	Direct Purchase Authority tracking	Tracks vendors approved for direct purchase and their services	CEO / Central Services	Daily	Daily
Tyler/Eagle	eagleRecorder	Legal document recording; scan and record public and vital records	Scanned and indexed deeds, real estate transactions, marriage, birth, and death records, etc.	Clerk-Recorder	Daily	Daily
Mendocino County Environmental Health	EHDatabase	EH inspection and violation tracking	Data on Land Use, Food inspections, Pools, Wells, Body Art, Hazardous Materials	HHSA / Environmental Health	Daily	Daily
CEB	Essential Forms	Database of legal forms per client	Case information related to forms filed	County Counsel	Daily	Daily
Mendocino County	GA Casereg	Tracking all General Assistance case status	Client personal information	HHSA / Adult Services / General Assistance	Daily	Daily
Election Systems & Software	GEMS	Election Management - ballot creation and tabulation of votes	Ballots and votes	Elections	Periodically	Periodically
Mendocino County	GEMS Viewer	Database of client phone calls and messages from the legacy GEMS Eligibility system	Client personal information	HHSA / EFAS	Never	Never
Microfocus Novell	GroupWise	email	Address books and correspondence	All departments	Daily	Daily
SirsiDynix	Horizon	Integrated library system (ILS)	Library patron database, item circulation. Managed by Sonoma County Library.	Library	Daily	Daily
Mendocino County	IHSS/APS Casereg	Tracking case status of IHSS recipients and APS clients	Client personal information	HHSA / Adult Services IHSS / APS	Daily	Daily
SunGard	JALAN	Legacy Criminal Justice system	Criminal justice case information, charges, victims, witnesses, defendants, probationers, etc.	DA, PD, Probation	Never	Never
Journal Technologies	Justware Alternate Defender	Alternate Defender Case Management	Person and case records	Alternate Defender	Daily	Daily
Journal Technologies	Justware Probation	Probation Case Management	Person and case records	Probation	Daily	Daily
Journal Technologies	Justware Prosecutor	DA Case Management	Person and case records	District Attorney	Daily	Daily
Journal Technologies	Justware Public Defender	Public Defender Case Management	Person and case records	Public Defender	Daily	Daily
Legacy Inmate Communications, Inc.	Legacy Inmate Communications	Hosted Inmate Communications management including call tracking, reporting, and billing	Records of inmate communications and financial information	Mendocino County Sheriff's Office/ Corrections	Daily	Daily
Granicus	Legistar	Agenda and minutes creation and repository	Agenda and minutes data for Board of Supervisors meetings	Board of Supervisors	Daily	Daily

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Mendocino County	Masscare	Disaster response registry database for IHSS recipients	Client personal information	HHSA / Adult Services IHSS	Weekly	Weekly
Tyler / Munis	Munis	Finance, Payroll, and Human Resources processing	Vendor, employee, Accounts Payable, Accounts Receivable, payroll, and budgeting data	All departments	Daily	Daily
Microsoft	Office Suite	Documents related to records, correspondence and tracking	Daily work products - documents, spreadsheets etc.	All departments	Daily	Daily
Mendocino County	Old Finance Query	Finance and Payroll data query	Historical finance and payroll data	All departments	Never	Never
PastPerfect Software, Inc.	PastPerfect	Program for cataloging and tracking artifacts/donors	Artifact inventory database	Museum	Weekly	Weekly
Unknown	Payment History	Repository of old payment information for lookup	Historic payment information	Child Support Services	Never	Never
Mendocino County/SoftFile	PBS-SoftFile	Scanned image viewer for ongoing document scanning project	Historic images related to projects, permits and complaints	Planning and Building	Never	Periodically
Levi, Ray & Shoup, Inc.	PensionGold	Retirement member benefits	Retirement account information and benefits, document imaging	Retirement	Daily	Daily
KIPHS Inc.	PHClinic	Public Health clinic management and medical records	Client personal and protected health information, client services, scheduling and billing information	HHSA / Public Health / Nursing	Daily	Daily
Sutter County	Property System	Assess property values and track payments of Secured and Unsecured taxes	Secured and unsecured property, owners, taxes owed and paid, liens	Assessor, Treasurer Tax Collector, Planning and Building	Daily	Daily
Decision Management	Questys ECMX	Agenda and minutes creation and repository	Agenda and minutes data for Board of Supervisors meetings	Board of Supervisors	Never	Never
Decision Management	Questys Enterprise	Previous agenda and minutes repository	Agenda and minutes data for Board of Supervisors meetings	Board of Supervisors	Never	Never
Intuit	QuickBooks Point of Sale 2013	Bookstore cash register	Museum bookstore inventory and sales	Museum	Daily	Daily
Buck Consultants, Inc./ Microsoft Excel	Retirement Benefit Calculator	Legacy system for active/retired member benefits calculation	Historical member benefit information	Retirement	Never	Never
Columbia Ultimate	Revenue Results	Court Collections Case Management	Fees, fines, and personal information	Treasurer Tax Collector	Daily	Daily
Real Vision Software	RVI Imaging	Document Imaging	Images of scanned contracts, property information, case information, etc.	All departments	Daily	Daily
Tyler Technologies, Inc.	SoftCode CivilServe	Civil Process tracking and financials	Records associated with document service, including case, document tracking, and financial data	Mendocino County Sheriff's Office	Daily	Daily
Mendocino County	SSI Tracker	Database for tracking GA clients that are looking for sources of income from SSI	Client personal information	HHSA / Adult Services IHSS	Weekly	Weekly
Mendocino County	TB Histories	Tuberculosis records	Historic records regarding TB cases and testing	HHSA / Public Health / Nursing	Never	Never
Mendocino County	Timesheets	Time management, labor tracking, reporting	Employee time and project data for payroll and billing of hours	Many departments	Daily	Daily
SunGard	Trakit	Permit issuance, project planning and code enforcement records and fees	Permit, project, and code enforcement data	Planning and Building, Transportation, Environmental Health	Daily	Daily
CGS Inc.	Unlimited Mailbox	email archiving	County email archive	All departments	Daily	Daily
Mendocino County	Victim Witness Log	Victim Witness case files, pre 2012	Historical victim/defendant info, crime details, notes and status	DA / Victim Witness	never	never
Sterling Solutions, Inc.	VIMS	Veterans Information Management System used until August 2012	Veteran personal and case information prior to August 2012	HHSA / AS / Veterans Services	Never	Never

Vendor	Product	Brief Purpose	General Description of Data	Primary Department	Frequency Collected	Frequency Updated
Volgistics	Volgistics	Volunteer time tracking	Tracking volunteer hours, communications w/volunteers	Museum	Monthly	Monthly
FEI Systems	WITS	Client service, scheduling and billing database which also compiles data for state reports	Client service and billing information	HHSA / BHRS / SUDT	Daily	Daily
Corel	Word Perfect 12	Create, open, and view documents pertaining to Criminal cases.	Documentation of Criminal Court Cases	Public Defender and Alternate Defender	Daily	Daily
Mendocino County / Microsoft Excel	Zip Books patron list	Tracking loan requests	Spreadsheet for keeping track of Zip Books requests/circulation	Library	Daily	Daily

Glossary of Common Acronyms

APS	Adult Protective Services
AS	Adult Services
BHRS	Behavioral Health and Recovery Services
CD/IZ	Communicable Disease / Immunization
CEO	County Executive Office
DA	District Attorney
EFAS	Employment & Family Assistance Services
GA	General Assistance
HHSA	Health & Human Services Agency
IHSS	In-Home Supportive Services
PD	Public Defender
PH	Public Health
SIU	HHSA Special Investigations Unit
SSI	Supplemental Security Income
SUDT	Substance Use Disorder Treatment