## Mendocino County Employees Retirement Association 2017 Board Work Plan

Accountability	Owner	Resources Required	Potential Barriers	<b>Due Date</b>	Status			
OBJECTIVE: MCERA will maintain a 100% success rate in the delivery of monthly retirement benefits								
100% Success Rate on Benefit Payments	Board, Staff			Continuous	<u> </u>			
STRATEGY: Board e	employs a policy-focused	l governance model and	operates as a high perfo	rmance team.				
Monitor Strategic Plan	Board			Quarterly	<b>e</b>			
Board Training	Callan, Staff, others			Quarterly	<u> </u>			
Maintain Policy Review Schedule	Board, Staff			Quarterly	<u> </u>			
Board Positions	Staff, Board			Q4: 2016	<b>~</b>			
Board Positions	Staff, Board			Q4:2017	Not Started			
Strategic Planning Off-Site	Board, Staff	Time, Budget	Board Participation	Q3:2017	Not started			
Risk Assessment	Board			2017	Not Started			
Organizational Review	Staff, Board			2017	Not Started			

January 18, 2017 Page 1

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	Owner	Resources Required	Potential Barriers	<b>Due Date</b>	Status
OBJECTIVE: MCERA	will maintain a 95%	% client approval rate.			
Develop instrument to assess client approval rating	Staff	Budget		2017	Not started
Implement client feedback monitoring	Staff	Budget, Instrument	Development of instrument	Quarterly	Not started
Update Member Handbook	Staff		Time	Q2:2017	Not started
STRATEGY: We common BOR-BOS Meeting	nunicate frequently  Chair, Staff	to educate clients and sta	keholders about MCER	A as well as our achieve	<u> </u>
	· ·	to educate clients and sta	keholders about MCER		Not started  Completed Q1:2017
BOR-BOS Meeting	Chair, Staff	to educate clients and sta	keholders about MCER	2018	Not started  Completed
BOR-BOS Meeting  COLA Analysis	Chair, Staff Staff	to educate clients and sta	keholders about MCER	2018 Q4: 2016	Not started  Completed

January 18, 2017 Page 2

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OBJECTIVE: MCERA will maintain state of the art technology for pension administration.								
Process Review – Retirement Process	Staff			2017	Not started			
OBJECTIVE: MCER	A will be 100% funded	by 2040.						
Actuarial Audit	Board, Staff	Time, Budget		Q2:2018	Not started			
STRATEGY: We inve	st strategically by focus Board, Staff, Callan	sing on asset allocation.		Q1: 2017	Underway			
Property Maintenance Plan and Project	Staff, Executive Office				Significant Progress			
Emerging Markets Manager Search	Callan, Staff			Q2:2017	Not started			
Investment Consultant RFP	Board, Staff	Time		Q3:2018	Not started			

January 18, 2017 Page 3