



**MENDOCINO COUNTY BEHAVIORAL
HEALTH ADVISORY BOARD**

REGULAR MEETING

AGENDA

**July 15, 2020
1:00 p.m. to 3:00 p.m.**

**Join Zoom Meeting:
<https://mendocinocounty.zoom.us/j/94268742354>**

Webinar ID: 942 6874 2354

**Call in:
+1(669) 900-9128 (San Jose)
+1(346) 248-7799 (Houston)
Meeting ID: 942 6874 2354**

**Find your local number:
<https://mendocinocounty.zoom.us/u/acQchywdog>**

Chairperson
Michelle Rich

Vice Chair
Meeka Ferretta

Secretary
Dina Ortiz

Treasurer
Richard Towle

BOS Supervisor
Carre Brown

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|--|--|---|--|--|
| 1ST DISTRICT: DENISE GORNY LOIS LOCKART RICHARD TOWLE | 2ND DISTRICT: DINA ORTIZ MICHELLE RICH SERGIO FUENTES | 3RD DISTRICT: MEEKA FERRETTA AMY BUCKINGHAM VACANT | 4TH DISTRICT: LYNN FINLEY VACANT VACANT | 5TH DISTRICT: MARTIN MARTINEZ FLINDA BEHRINGER VACANT |
|--|--|---|--|--|

OUR MISSION: *"To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential."*

| Item | Agenda Item / Description | Action |
|--------------------------------------|---|---------------|
| 1. 5 minutes | Call to Order, Roll Call & Quorum Notice, Approve Agenda: | Board Action: |
| 2. 5 minutes | Minutes of the June 17, 2020 BHAB Regular Meeting: <i>Review and possible board action.</i> | Board Action: |
| 3. 10 minutes (Maximum) | Public Comments: <i>Members of the public wishing to make comments to the BHAB will be recognized at this time. Any additional comments will have to be provided through email to bhboard@mendocinocounty.org.</i> | Board Action: |

| | | |
|--------------------------|---|---------------|
| 4. 10 minutes | Suicide Awareness: <i>Discussion and possible board action.</i> | |
| 5. 20 minutes | Measure B Discussion and Possible Action: A. Service Gap Recommendations Research Report B. Measure B June Meeting Report | Board Action: |
| 6. 10 minutes | Mendocino County Report: <i>Jenine Miller, BHRS Director</i> A. Director Report Questions B. Budget Update C. County Contractor Quality Assurance Data D. HHS Agency Changes | Board Action: |
| 7. 10 minutes | RQMC Report: A. Data Dashboard Questions B. Services Update | Board Action: |
| 8. 10 minutes | Board Reports and Possible Action: A. Chair – <i>Michelle Rich</i> 1. Membership 2. Zoom Meetings B. Vice Chair – <i>Member Ferretta</i> C. Treasurer – <i>Member Towle</i> | Board Action: |
| 9. 10 Minutes | California Behavioral Health Planning Council Patients’ Rights Advocacy Survey: <i>Review and possible board action.</i> | |
| 10. 20 Minutes | Cultural Diversity Awareness Education/Discussion | Board Action: |
| 11. 10 Minutes | Member Comments: | Board Action: |
| 12. | Adjournment: Next meeting: August 19, 2020 | |

AMERICANS WITH DISABILITIES ACT (ADA) COMPLIANCE

The Mendocino County Behavioral Health Advisory Board complies with ADA requirements and upon request will attempt to reasonably accommodate individuals with disabilities by making meeting material available in appropriate alternative formats (pursuant to Government Code Section 54953.2). Anyone requiring reasonable accommodations to participate in the meeting should contact the Mendocino County Behavioral Health Administrative Office by calling (707) 472-2355 at least five days prior to the meeting.

BHAB CONTACT INFORMATION: PHONE: (707) 472-2355 FAX: (707) 472-2788
EMAIL THE BOARD: bhboard@mendocinocounty.org WEBSITE: www.mendocinocounty.org/bhab



**MENDOCINO COUNTY BEHAVIORAL
HEALTH ADVISORY BOARD**

**REGULAR MEETING
MINUTES**

**June 17, 2020
1:00 – 3:00 PM**

Zoom Meeting:

<https://mendocinocounty.zoom.us/j/99108410080>

**To join by phone:
1 (669) 900-9128 or 1 (346) 248-7799
Webinar ID: 991 0841 0080**

Chairperson
Michelle Rich

Vice Chair
Meeka Ferretta

Secretary
Dina Ortiz

Treasurer
Richard Towle

BOS Supervisor
Carre Brown

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| Item | Agenda Item / Description | Action |
|--------------------------------------|--|--|
| 1. 5 minutes | Call to Order, Roll Call & Quorum Notice, Approve Agenda: <ul style="list-style-type: none"> Meeting called to order by Chair Rich at: 1:10 PM. Quorum met. Members present: Behringer, Buckingham, Fuentes, Gorny, Lockart, Martinez, Strachan, Towle, and Supervisor Haschak. Agenda approved as written. | Board Action: Motion made by Member Towle, seconded by Member Lockart to approve the agenda as written. Motion passed. |
| 2. 5 minutes | Minutes of the May 20, 2020 BHAB Regular Meeting: <i>Review and possible board action.</i> <ul style="list-style-type: none"> Minutes approved as written. | Board Action: Motion made by Member Gorny, seconded by Member Fuentes to approve the May 20, 2020 regular BHAB meeting minutes. Motion passed. |
| 3. 10 minutes (Maximum) | Public Comments: <i>Members of the public wishing to make comments to the</i> | Board Action: |

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| | <p><i>BHAB will be recognized at this time. Any additional comments will have to be provided through email to bhboard@mendocinocounty.org.</i></p> <p>A. John Wetzler commented he would like an update from the Assisted Outpatient Treatment (AOT) program on the next BHAB agenda, and possible discussion on psychosis in our County. John would also like an update on discontinued hotel stays for the mentally ill homeless in our County.</p> <p>B. Jan McGourty commented on the shorter BHAB Zoom meetings in the last couple of months.</p> <p>C. Member Lockart shared she is concerned with the Behavioral Health law enforcement issues our community and entire Nation is currently facing.</p> | |
| <p>4. 15 minutes</p> | <p>Budget Discussion and Possible Action</p> <p>A. BHRS Director Miller shared an update of the current budget situation.</p> <p>I There will be reductions in Mental Health Services Act and realignment funds. There is pushback at State level to backfill some of the realignment dollars with 1 billion dollars, but it is unknown how much of those dollars would come into Behavioral Health. The funding would be spread out between different programs including Behavioral Health, Child Welfare, Public Health programs, etc.</p> <p>II One of the proposals is that 600 million dollars would be considered a “trigger cut”, meaning if not enough federal funding is received for COVID-19, they would enact these trigger cuts, which would cause additional cuts to services and programs.</p> <p>III A 15 percent reduction is expected for the current fiscal year, and going into FY 20/21 BHRS is preparing for additional cuts. Over the next three years, BHRS will continue to see reductions, and the current projection is that BHRS will not see FY 18/19 numbers until FY 23/24. A final budget has not been approved yet, all that is currently known is there is projected to be a 15 percent reduction in Mental Health funding.</p> <p>IV MHSA contracts have been reduced by 15 percent, ASO Admin UR Costs reduced by 15 percent, Specialty Mental Health contracts reduced by at least 5 percent, and BHRS staffing cost by at least 15 percent.</p> <p>B. BHRS is planning to put out a Request for Proposal (RFP) for a new Administrative Service Organization (ASO).</p> <p>I BHAB Members Strachan and Finley will be reviewing the RFP once it is ready.</p> <p>C. Discussion on how the reductions in funding will impact the Mental Health System.</p> <p>D. Discussion on the BOS resolution and past initiatives to use</p> | <p>Board Action</p> <p>Motion made by Member Martinez, seconded by Member Behringer to discuss agenda item 9, after item 4.</p> |

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| | <p>cannabis tax dollars for Mental Health Services.</p> <p>I Supervisor Haschak commented he would like this topic to be on the BOS agenda to make sure those funds are going to those specific areas instead of the general fund.</p> | Motion passed. |
| <p>5. 20 minutes</p> | <p>Measure B Discussion and Possible Action:</p> <p>A. Service Gap Analysis Research Report</p> <p>I The Service Gap Analysis Ad Hoc Committee will continue to work on the report.</p> <p>a Member Strachan will no longer be a part of the Ad Hoc Committee; Chair Rich will take Member Strachan’s place.</p> <p>b The Committee will work with BHRS Director Miller to move forward in completing this presentation.</p> <p>II Discussion on holding a joint meeting with Measure B Chair Donna Moschetti, NAMI, and BHAB.</p> <p>a BHRS Director Miller proposed for BHRS, BHAB, and NAMI to come together to identify service gaps, and bring back the information to the Measure B Committee.</p> <p>III Discussion on the possibility of putting out a Request for Proposal (RFP) to run the proposed CRT facility by a private entity.</p> <p>IV BHRS Director Miller and Alyson Bailey, Measure B Project Manager, have been working on a financial plan for proposed Measure B facilities. The financial plan will consist of what the facilities will cost to determine what facilities the County may want to build, and a strategic plan will be developed based on what the County decides.</p> <p>B. Behavioral Health Training Center Update</p> <p>I The Behavioral Health Training Center is moving along, hoping to have it up and running by August. There will be a charge to use the facility, currently in process of getting policies and procedures in place.</p> <p>C. Project Management Discussion</p> <p>I. No discussion on this item.</p> | <p>Board Action:</p> <p>Follow up at next meeting.</p> |
| <p>6. 15 minutes</p> | <p>Mendocino County Report:</p> <p>A. Director Report Questions</p> <p>I Director report included in agenda packet.</p> <p>II Member Towle asked for an update on the metrics Supervisor Williams asked for a couple of months ago. BHRS Director Miller explained there is a “Data Reports and Analysis” page available on the BHRS website that includes data and trends from previous years, trends of our County vs other Counties, etc. The page is updated as reports become available.</p> <p>B. COVID-19 Updates</p> <p>I There has been an increase in suicides, as is consistent across California. Mendocino County has not seen a</p> | <p>Board Action:</p> |

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| | <p>communication with clients.</p> <p>V Member Martinez would like to know what providers are offering to the community and clients during this time.</p> | <p>to forward to BHAB members.</p> |
| <p>8. 15 minutes</p> | <p>Board Reports and Possible Action:</p> <p>A. Chair – <i>Michelle Rich</i></p> <p>I Homeless Services Continuum of Care</p> <p>a The Homeless Services Continuum of Care Committee reached out to the BHAB in regards to representation of this Board on their Committee. The representative does not need to attend meetings, but rather be available to give any advice as part of the advisory role.</p> <p>b Chair Rich and Member Lockart to follow up and determine if Member Lockart can represent the Board.</p> <p>II Stepping Up</p> <p>a Chair Rich volunteered to represent the BHAB on the Stepping Up Committee.</p> <p>III Training Opportunities</p> <p>a CIBHS will be hosting a Small Counties Training on Thursday June 25, from 10:00 – 2:00 PM via Zoom, Details included on newsletter included in agenda packet.</p> <p>B. Vice Chair – <i>Member Ferretta</i></p> <p>I Membership Committee</p> <p>a The BHAB has received a couple of applications for Districts 3 and 4; Member Strachan has been working on getting in touch with the candidates.</p> <p>b Member Strachan will forward any information to Chair Rich.</p> <p>C. Treasurer – <i>Member Towle</i></p> <p>I. Member Towle reported there is a surplus in the BHAB end of the year budget; funds will go to the general fund.</p> | <p>Board Action:</p> |
| <p>9. 15 minutes</p> | <p>Board Equity in Mental Health Services</p> <p>A. Discussion on concerns regarding Behavioral Health during the COVID-19 pandemic.</p> <p>I Member Martinez asked for reports on what BHRS is doing to help the community during this pandemic in regards to preventing suicide, helping clients not lose services, and helping the community feel safe. He thinks these issues need to be brought to State and Federal level attention.</p> <p>II Chair Rich commented she would like to determine what the BHAB can do to help raise awareness in regards to helping individuals with their Mental Health during this pandemic.</p> <p>B. Discussion on John Wetzler’s public comment about the hotel stays for the mentally ill homeless people.</p> <p>I BHRS Director Miller clarified that there was a variety</p> | <p>Board Action:</p> |

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| | <p>of clients staying at hotels, not only mentally ill clients. BHRS was not overseeing that program, it was operated through Social Services.</p> <p>C. Member Gorny commented that the Board needs to raise awareness by telling people to vote and get involved.</p> <p>D. Discussion on writing a letter to State and Federal representatives expressing the BHAB's Behavioral Health concerns during the COVID-19 pandemic.</p> <p>I Chair Rich will write letter on behalf of the Board, and will follow up with the Executive Committee to approve.</p> | <p>Motion made by Member Lockart, seconded by Member Martinez to have Chair Rich write a letter on behalf of the BHAB, to State elected officials to address the concerns discussed.</p> <p>Motion passed.</p> |
| <p>10. 5 minutes</p> | <p>Public Comments: <i>Members of the public wishing to make comments to the BHAB will be recognized at this time. Any additional comments will have to be provided through email to bhboard@mendocinocounty.org.</i></p> <p>A. Camille Schraeder commented that RCS has been working on a Crisis Residential facility for Mendocino County clients. Agrees that contracting with private entities to run facilities is a convenient approach.</p> <p>B. John Wetzler commented that one of the service gaps in our community is housing. He would like to see a report on how Willow Terrace has been doing since it opened one year ago.</p> <p>C. Jan McGourty commented that this Board has a very important role during this time to address some of the issues going on not only in our community but globally. She thinks this Board should make a recommendation to the BOS to divert some of the Sheriff's Office funds to Mental Health, and to enforce public COVID-19 safety issues.</p> | <p>Board Action:</p> |
| <p>11. 5 minutes</p> | <p>Adjournment: 3:00 PM</p> <p>Next meeting: July 15, 2020</p> | <p>Motion made by Member Strachan, seconded by Member Lockart to adjourn the meeting.</p> <p>Motion passed.</p> |

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Behavioral Health Advisory Board Director's Report

July 2020

1. Board of Supervisors:

a. Recently passed items or presentations:

i. Mental Health:

1. Approval of Agreement with Redwood Community Services DBA Redwood Community Crisis Center to Provide Emergency Crisis Services and Outreach to Children and Young Adults in Mendocino County, Effective July 1, 2020 through June 30, 2021
2. Approval of Agreement with Mendocino Coast Hospitality Center to Provide Case Management and Supportive Supervisory Services to Residents with Severe Mental Illness in the Homeless and Transitional Housing Apartments in Fort Bragg, Effective July 1, 2020 through June 30, 2021
3. Approval of Extension Request for the Mental Health Services Act Round Valley Crisis Response Services Innovation Project to Extend the Project Through Fiscal Years 2020-21 and 2021-22
4. Approval of Mental Health Services Act Innovation Project: Tech for Trauma, and Authorization for the Health and Human Services Agency Behavioral Health and Recovery Services Director to Sign and Submit the Project Plan to the California Mental Health Services Oversight and Accountability Commission

ii. Substance Use Disorders Treatment:

1. Approval of Retroactive Agreement with Ford Street Project to Provide Short Term Residential Treatment for Finding Home Participants with Substance Abuse Disorders for the Period of September 30, 2019 through September 29, 2020
2. Approval of Retroactive Amendment to Board of Supervisors Agreement with Redwood Community Services to Provide Intensive Care Management and Coordinated Development of Integrated Individual Service Plans to Finding Home Participants for the Period of April 1, 2018 Through a New End Date of September 29, 2020

b. Future BOS Items or Presentations:

i. Mental Health

1. Discussion and Possible Action Including Acceptance of Informational Presentation Regarding the Current Provision of Mental Health Services in Mendocino County
2. Approval of Retroactive Second Amendment to BOS Agreement No. 19-204 with Davis Guest Home to Provide Residential Care to Mendocino County Lanterman-Petris-Short Clients, Effective July 1, 2019 Through June 30, 2020

ii. Substance Use Disorder Treatment:

1. None

2. Staffing Updates:

- a. New Hires:
Mental Health: None
Substance Use Disorders Treatment: None
- b. Promotions:
Mental Health: None
Substance Use Disorders Treatment: None
- c. Departures:
Mental Health: None
Substance Use Disorders Treatment: None

3. Audits/Site Reviews:

- a. Date occurred and report out of findings:
 - i. SABG SUDT Site Visit – Changed to Virtual Audit due to Covid-19 – awaiting results
 - ii. Yearly SUDT internal Chart Audit Review completed – reviewing results
- b. Upcoming/Scheduled:
 - i. BHRS Outpatient Chart Audit – currently in progress
- c. Site Reviews:
 - i. No SMH sites were up for review in May 2020

4. Grievances/Appeals:

- a. MHP Grievances: 3
- b. SUDT Grievances: 0
- c. MHSA Issue Resolutions: 1
- d. Second Opinion: 0

- e. Change of Provider Requests: 2
- f. Provider Appeals: 0
- g. Consumer Appeals: 0

5. Meetings of Interest:

- a. MHSA Forum/QIC Meeting: TBD
- b. Round Valley Innovation Stakeholder Meeting Tuesday, August 4, 2020 1:00 pm – 2:00 pm via Zoom

6. Grant Opportunities:

- a. None

7. Significant Projects/Brief Status:

- a. Assisted Outpatient Treatment (AOT): AB 1421/Laura's Law
- b. Melinda Driggers, AOT Coordinator, is accepting and triaging referrals:
 - i. Referrals to Date: 86
 - ii. Did not meet AOT Criteria: 82
 - iii. Currently in Investigation/Screening/Referral: 1
 - iv. Settlement Agreement/Full AOT: 0
 - v. Other (Pending Assessments to file Petition): 3

8. Educational Opportunities/Information:

- a. None Scheduled in July

9. Mental Health Services Act (MHSA):

- a. MHSA Forum/QIC Meeting: TBD
- b. Healthy Living Community Innovation (Project #2) was approved by the OAC

10. Lanterman Petris Short Conservatorships (LPS):

- a. Number of individuals on LPS Conservatorships = 58

11. Substance Use Disorder Treatment Services:

- a. Number of Substance Use Disorder Treatment Clients Served in May 2020
 - i. Total number of clients served = 72
 - ii. Total number of services provided = 143
 - iii. Fort Bragg: 9 clients served for a total of 12 services provided

- iv. Ukiah: 60 clients served for a total of 125 services provided
- v. Willits: 3 clients served for a total of 6 services provided

12. Contracts:

- a. None

13. Capital Facility Projects:

- a. Orchard Project
 - i. CHFFA Board Meeting 12/5/19 - Milestone of securing funding met.
 - ii. CHFFA Board Meeting 7/30/2020 – Next set of milestones to be provided by CHFFA for completion of the Orchard Project
- b. Willow Terrace Project
 - i. Vacancies filled through Coordinated Entry process as they come available.
 - ii. Some turnover in tenancy.



Mendocino County Behavioral Health and Recovery Services
 Behavioral Health Advisory Board General Ledger
 FY 19/20
 June 30,2020

| ORG | OBJ | ACCOUNT DESCRIPTION | YR/PER/JNL | EFF DATE | AMOUNT | INVOICE # | CHECK # | VENDOR NAME | COMMENT |
|--|--------|-----------------------------|----------------|------------|-------------------|----------------|---------|---------------------|-------------------------------|
| MHB | 862080 | FOOD | 2020/03/000758 | 09/19/2019 | 81.71 | | | P-Card | COSTCO WHSE#83830.8008/20/ |
| MHB | 862080 | FOOD | 2020/04/000227 | 10/10/2019 | 87.97 | 2018-9-07 | 4313266 | SAFEWAY | 2019 JULY |
| MHB | 862080 | FOOD | 2020/04/000227 | 10/10/2019 | 103.75 | 2019 AUGUST | 4313266 | SAFEWAY | AUGUST 2019 ACCOUNT NUMBER |
| MHB | 862080 | FOOD | 2020/04/001087 | 10/29/2019 | 69.43 | | | P-Card | COSTCO WHSE#83830.0009/17/ |
| MHB | 862080 | FOOD | 2020/05/000068 | 11/07/2019 | 109.79 | 10122019 | 4314649 | SAFEWAY | ACCOUNT NUMBER 85006 |
| MHB | 862080 | FOOD | 2020/05/000850 | 11/22/2019 | 52.32 | | | P-Card | COSTCO WHSE#83830.0010/15/ |
| MHB | 862080 | FOOD | 2020/05/000850 | 11/22/2019 | 121.94 | | | P-Card | MARINOS PIZZ83839.9410/15/ |
| MHB | 862080 | FOOD | 2020/06/000856 | 12/17/2019 | 54.91 | | | P-Card | COSTCO WHSE#83830.0011/19/ |
| MHB | 862080 | FOOD | 2020/07/000069 | 01/03/2020 | 57.77 | 120719 | 4317415 | SAFEWAY | ACCOUNT NUMBER 85006 |
| MHB | 862080 | FOOD | 2020/07/001166 | 01/30/2020 | 120.47 | 010420 | 4319151 | SAFEWAY | ACCOUNT NUMBER 85006 |
| MHB | 862080 | FOOD | 2020/08/000875 | 02/27/2020 | 123.47 | 008180 | 4320660 | SAFEWAY | ACCOUNT 85006 |
| MHB | 862080 | FOOD | 2020/09/000987 | 03/26/2020 | 157.35 | 008180 | 4322097 | SAFEWAY | ACCOUNT 85006 |
| FOOD Total | | | | | \$1,140.88 | | | | |
| MHB | 862150 | MEMBERSHIPS | 2020/09/000589 | 03/19/2020 | 600.00 | 004763 | 4321491 | CALBHB/C | 2019-20 CALBHB/C MEMBERSHI |
| MEMBERSHIPS TOTAL | | | | | \$600.00 | | | | |
| MHB | 862170 | OFFICE EXPENSE | 2020/04/001015 | 10/31/2019 | 39.03 | 1218381 | 4314268 | FISHMAN SUPPLY COMP | 15368.17 FY1920 |
| MHB | 862170 | OFFICE EXPENSE | 2020/07/000603 | 01/15/2020 | 54.38 | | | P-Card | UKIAH TROPHY83834.4312/19/ |
| MHB | 862170 | OFFICE EXPENSE | 2020/08/000030 | 02/06/2020 | 39.03 | 041396 | | | 4,319,359 FISHMAN SUPPLY COMP |
| MHB | 862170 | OFFICE EXPENSE | 2020/08/000401 | 02/13/2020 | 107.27 | | | P-Card | AMZN Mktp US83838.7401/29/ |
| MHB | 862170 | OFFICE EXPENSE | 2020/08/000401 | 02/13/2020 | 14.02 | | | P-Card | AMZN Mktp US83831.1401/30/ |
| MHB | 862170 | OFFICE EXPENSE | 2020/10/000063 | 04/02/2020 | 39.03 | 1243844 | 4322289 | FISHMAN SUPPLY COMP | 15368.17 |
| OFFICE EXPENSE Total | | | | | \$292.76 | | | | |
| MHB | 862210 | RNTS & LEASES BLD GRD | | | | | | | |
| RNTS & LEASES BLD GRD Total | | | | | \$0.00 | | | | |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/02/000248 | 08/08/2019 | 17.40 | 7/17/19 | 4309179 | BEHRINGER FLINDA | LOCAL 7/17/19 FY19 |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/02/000248 | 08/08/2019 | 71.92 | 7/3/19 | 4309514 | STRACHAN EMILY | LOCAL 7/3/19 F |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/02/000248 | 08/08/2019 | 21.46 | 7/17, 7/27/19 | 4309531 | TOWLE RICHARD | LOCAL 7/17, 7/27/19 FY |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/03/000340 | 09/12/2019 | 17.40 | 8/21/19 | 4311118 | BEHRINGER FLINDA | LOCAL 8/21/19 FY |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/03/000340 | 09/12/2019 | 98.60 | 8/1-8/21/19 | 4311410 | TOWLE RICHARD | LOCAL 8/1-8/21/19 FY |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/04/000665 | 10/18/2019 | 35.96 | 8/21/19 | 4313644 | MCGOURTY JAN | LOCAL 8/21/19 FY |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/04/000665 | 10/18/2019 | 22.04 | 8/21/19 | 4313777 | STRACHAN EMILY | LOCAL 8/21/19 FY1 |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/04/000665 | 10/18/2019 | 92.51 | 9/16-9/25/19 | 4313787 | TOWLE RICHARD | LOCAL 9/16-9/25/19 FY19 |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/05/000391 | 11/15/2019 | 86.42 | 10/01-10/22/19 | 4315154 | TOWLE RICHARD | LOCAL 10/01-10/22/19 FY |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/06/000491 | 12/12/2019 | 81.20 | 10/16/19 | 4316467 | STRACHAN EMILY | LOCAL 10/16/19 FY |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/06/000491 | 12/12/2019 | 62.64 | NOV. 2019 | 4316481 | TOWLE RICHARD | LOCAL NOV. 2019 FY1 |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/06/000026 | 12/05/2019 | 92.80 | 9/18-10/16/19 | 4315663 | BEHRINGER FLINDA | LOCAL 9/18-10/16/19 FY1 |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/07/000626 | 01/16/2020 | 17.40 | 11/20/19 | 4317965 | BEHRINGER FLINDA | LOCAL 11/20/19 FY1 |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/07/000626 | 01/16/2020 | 42.92 | 12/2-12/18/19 | 4318394 | TOWLE RICHARD | LOCAL 12/2-12/18/19 FY1 |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/07/000907 | 01/24/2020 | 29.00 | 10/16/19 | 4318682 | MARTINEZ MARTIN D | LOCAL 10/16/19 FY1 |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/07/001168 | 01/30/2020 | 86.08 | 10/01/19 | 4319057 | MCGOURTY JAN | LOCAL 10/01/19 FY1 |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/07/001168 | 01/30/2020 | 32.83 | 10/07/19 | 4319057 | MCGOURTY JAN | LOCAL 10/07/19 FY1 |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/07/001168 | 01/30/2020 | 9.98 | 10/16/19 | 4319057 | MCGOURTY JAN | LOCAL 10/16/19 FY1 |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/07/001168 | 01/30/2020 | 78.30 | 11/25/19 | 4319057 | MCGOURTY JAN | LOCAL 11/25/19 FY19 |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/07/001168 | 01/30/2020 | 86.08 | 86.08 | 4319057 | MCGOURTY JAN | LOCAL |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/07/001168 | 01/30/2020 | 36.31 | 12/18/19 | 4319057 | MCGOURTY JAN | LOCAL 12/18/19 FY1 |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/08/000820 | 02/27/2020 | 74.24 | 11/14/19 | 4320687 | STRACHAN EMILY | LOCAL 11/14/19 FY |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/09/000130 | 03/05/2020 | 69.00 | 2/19/20 | 4320911 | MARTINEZ MARTIN D | LOCAL 2/19/20 F |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/09/000952 | 03/26/2020 | 54.05 | 03/06/20 | 4321849 | BEHRINGER FLINDA | LOCAL 03/06/20 FY1 |
| MHB | 862250 | TRNSPRATION & TRAVEL | 2020/09/000952 | 03/26/2020 | 89.70 | 2/5-2/19/20 | 4322140 | TOWLE RICHARD | LOCAL 2/5-2/19/20 FY1 |
| TRNSPRATION & TRAVEL Total | | | | | \$1,406.24 | | | | |
| MHB | 862253 | TRAVEL & TRSP OUT OF COUNTY | 2020/04/000665 | 10/18/2019 | 1,872.93 | 8/25-8/28/19 | 4313644 | MCGOURTY JAN | SEATTLE 8/25-8/28/19 FY |
| MHB | 862253 | TRAVEL & TRSP OUT OF COUNTY | 2020/07/001168 | 01/30/2020 | 180.41 | 12/05/19 | 4319057 | MCGOURTY JAN | SACRAMENTO 12/05/19 |
| TRAVEL & TRSP OUT OF COUNTY Total | | | | | \$2,053.34 | | | | |
| Grand Total | | | | | \$5,493.22 | | | | |

Summary of Budget for FY 19/20

| OBJ | ACCOUNT DESCRIPTION | Budget Amount | YTD Exp | Remaining Budget |
|---------------------|----------------------|--------------------|-------------------|-------------------|
| 862080 | Food | 1,800.00 | 1,140.88 | 659.12 |
| 862150 | Memberships | 600.00 | 600.00 | 0.00 |
| 862170 | Office Expense | 500.00 | 292.76 | 207.24 |
| 862210 | Rents & Leases Bld | 30.00 | 0.00 | 30.00 |
| 862250 | In County Travel | 5,800.00 | 1,406.24 | 4,393.76 |
| 862253 | Out of County Travel | 2,770.00 | 2,053.34 | 716.66 |
| Total Budget | | \$11,500.00 | \$5,493.22 | \$6,006.78 |

Behavioral Health Recovery Services
Mental Health FY 2019-2020 Budget Summary
Year to Date as of **June 30, 2020**

| | Program | FY 19/20 Approved Budget | EXPENDITURES | | | | | Total Expenditures | REVENUE | | | | Total Revenue | Total Net Cost |
|----|---|--------------------------------|------------------------|------------------------|------------------|-----------------|------------------------|-----------------------|--------------|--------------|-----------------|-----------|---------------|----------------|
| | | | Salaries & Benefits | Services & Supplies | Other Charges | Fixed Assets | Operating Transfers | | 2011 Realign | 1991 Realign | Medi-Cal FFP | Other | | |
| 1 | Mental Health (Overhead) | (5,833,895) | 48,557 | 351,078 | 13,750,807 | | 28,082 | 14,178,524 | 3,863,640 | 2,097,220 | 6,216,187 | 25,453 | 12,202,500 | 1,976,024 |
| 2 | Administration | 1,448,778 | 745,527 | 284,029 | | | (82,226) | 947,331 | | | | 46,840 | 46,840 | 900,491 |
| 3 | CalWorks | 98,355 | 80,043 | 10,602 | | | | 90,645 | | | | 76,749 | 76,749 | 13,897 |
| 4 | Mobile Outreach Program | 384,126 | 162,194 | 82,925 | | | (5,499) | 239,620 | (49,547) | | | 29,104 | (20,443) | 260,063 |
| 5 | Adult Services | 764,577 | 622,352 | 64,876 | 81,388 | | (260,909) | 507,707 | | | | 176,677 | 176,677 | 331,030 |
| 6 | Path Grant | 19,500 | | 15,273 | | | | 15,273 | 18,912 | | | | 18,912 | (3,639) |
| 7 | SAMHSA Grant | 180,000 | | 131,467 | | | | 131,467 | 103,343 | | | 0 | 103,343 | 28,124 |
| 8 | Mental Health Board | 11,500 | | 5,493 | | | | 5,493 | | | | | 0 | 5,493 |
| 9 | Business Services | 624,295 | 473,434 | 50,088 | | | | 523,522 | | | | 112,559 | 112,559 | 410,963 |
| 11 | AB109 | 135,197 | 110,458 | 17,682 | | | | 128,141 | 97,696 | | | | 97,696 | 30,445 |
| 12 | Conservatorship | 2,456,866 | 38,671 | 256,023 | 2,732,373 | | | 3,027,067 | | | | 98,425 | 98,425 | 2,928,642 |
| 13 | No Place Like Home Grant | 0 | | | | | | 0 | | | | 56,913 | 56,913 | (56,913) |
| 14 | QA/QI | 450,568 | 354,355 | 88,939 | | | (159) | 443,135 | | | | 3,859 | 3,859 | 439,276 |
| a | Total YTD Expenditures & Revenue | | 2,635,591 | 1,358,477 | 16,564,568 | 0 | (320,710) | 20,237,926 | 4,034,043 | 2,097,220 | 6,216,187 | 626,579 | 12,974,030 | 7,263,896 |
| b | FY 2019-2020 Adjusted Budget | 739,867 | 3,428,458 | 1,614,189 | 18,643,357 | 0 | 40,045 | 23,726,049 | 6,178,965 | 4,180,046 | 10,300,498 | 3,754,322 | 24,413,831 | (687,782) |
| c | Variance | | 792,867 | 255,712 | 2,078,789 | 0 | 360,755 | 3,488,123 | 2,144,922 | 2,082,826 | 4,084,311 | 3,127,743 | 11,439,801 | (7,951,678) |

Behavioral Health Recovery Services
Mental Health Services Act (MHSA) FY 2019-2020 Budget Summary
Year to Date as of June 30, 2020

| Program | FY 19/20 Approved Budget | Salaries & Benefits | Services & Supplies | Other Charges | Fixed Assets | Operating Transfers | Total Expenditures | Revenue Prop 63 | Other- Revenue | Total Net Cost |
|---|--------------------------------|------------------------|------------------------|---------------|-----------------|------------------------|-----------------------|--------------------|-------------------|-------------------|
| Community Services & Support | 508,437 | 293,337 | 78,094 | 2,016,859 | 28,400 | (80,776) | 2,335,913 | 2,575,469 | 36,735 | (276,291) |
| Prevention & Early Intervention | 787,607 | 25,466 | 667,132 | 117,231 | | | 809,829 | 643,867 | 11,570 | 154,391 |
| Innovation | 1,232,820 | | 136,095 | | | | 136,095 | 169,439 | | (33,344) |
| Workforce Education & Training | 160,000 | | 45,790 | | | | 45,790 | | | 45,790 |
| Capital Facilities & Tech Needs | 407,925 | | 265,785 | | | | 265,785 | | | 265,785 |
| Total YTD Expenditures & Revenue | | 318,803 | 1,192,895 | 2,134,090 | 28,400 | (80,776) | 3,593,411 | 3,388,776 | 48,305 | 156,331 |
| FY 2019-2020 Approved Budget | 3,096,789 | 337,730 | 7,066,811 | 0 | 137,000 | 392,080 | 7,933,621 | 4,836,832 | 4,836,832 | 3,096,789 |
| Variance | | 18,927 | 5,873,916 | (2,134,090) | 108,600 | 472,856 | 4,340,210 | 1,448,056 | 4,788,527 | 2,940,458 |

Prudent Reserve Balance **1,894,618**

WIC Section 5847 (a)(7) - Establishment & maintenance of a prudent reserve to ensure the county continues to be able to serve during years in which revenues for the Mental Health Services Fund are below recent averages adjusted by changes in the state population and the California Consumer Price Index.

Behavioral Health Recovery Services
SUDT FY 2019-2020 Budget Summary
Year to Date as of **June 30, 2020**

| | Program | FY 19/20 Approved Budget | EXPENDITURES | | | | | Total Expenditures | REVENUE | | | | Total Revenue | Total Net Cost |
|----|---|--------------------------------|------------------------|--------------------------|------------------|-----------------|------------------------|-----------------------|---------------------------------|--------------|--------------|---------|---------------|----------------|
| | | | Salaries & Benefits | Services and Supplies | Other Charges | Fixed Assets | Operating Transfers | | SAPT Block Grant and FDMC | 2011 Realign | Medi-Cal FFP | Other | | |
| 1 | SUDT Overhead | 0 | 6,328 | (333) | | | (6,328) | (333) | (91,643) | | | 28,619 | (63,025) | 62,692 |
| 2 | County Wide Services | 140,925 | | 71,610 | | | | 71,610 | | | | | 0 | 71,610 |
| 3 | Drug Court Services | (1) | 106,093 | 55,250 | | | (4,043) | 157,300 | | 130,096 | | | 130,096 | 27,204 |
| 4 | Ukiah Adult Treatment Services | (101) | 428,099 | 162,791 | | | (118,733) | 472,158 | | 97,240 | 16,995 | 31,186 | 145,422 | 326,736 |
| 5 | Women In Need of Drug Free Opportunities | 1 | 89,609 | 28,691 | | | (26,815) | 91,484 | | 82,929 | | | 82,929 | 8,555 |
| 6 | Family Drug Court | 0 | 192,049 | 19,516 | | | (87,978) | 123,587 | | | | | 0 | 123,587 |
| 8 | Friday Night Live | 0 | | 5,930 | | | | 5,930 | | | | | 0 | 5,930 |
| 9 | Willits Adult Services | 0 | 119,486 | 11,977 | | | (62,983) | 68,480 | | | | 916 | 916 | 67,564 |
| 10 | Fort Bragg Adult Services | 25,001 | 287,408 | 64,521 | | | (65,893) | 286,037 | | | | 4,420 | 4,420 | 281,617 |
| 11 | Administration | 92,251 | 419,021 | 298,219 | | | (19,966) | 697,274 | | | | 31,362 | 31,362 | 665,912 |
| 12 | Adolescent Services | 1 | 126,552 | 6,303 | | | | 132,855 | | | | 14,411 | 14,411 | 118,445 |
| 13 | Prevention Services | 0 | 109,868 | 44,201 | | | (5,263) | 148,806 | | | | 16,751 | 16,751 | 132,055 |
| a | Total YTD Expenditures & Revenue | | 1,878,185 | 769,009 | 0 | 0 | (391,673) | 2,255,189 | (91,643) | 310,266 | 16,995 | 127,664 | 363,282 | 1,891,907 |
| b | FY 2019-2020 Budget | 258,077 | 2,855,889 | 780,132 | 70,000 | 0 | (814,850) | 2,891,171 | 1,101,794 | 647,920 | 50,000 | 833,380 | 2,633,094 | 258,077 |
| c | Variance | | 977,704 | 11,123 | 70,000 | 0 | (423,177) | 635,649 | 1,193,437 | 337,654 | 33,005 | 705,716 | 2,269,812 | |

QI Work Plan - 3.D

Report - Appeals, Grievances, Change of Provider - May 2020

Provider Appeal (45 days)

| Receipt Date | Provider Name | Reason | Results | Date Completed | Date Letter sent to Provider |
|--------------|---------------|--------|---------|----------------|------------------------------|
| Total | 0 | | | | |

Client Appeal (45 days)

| Receipt Date | Provider Name | Reason | Results | Date Completed | Date Letter sent to Client |
|--------------|---------------|--------|---------|----------------|----------------------------|
| Total | 0 | | | | |

Issue Resolutions (60 Days)

| Receipt Date | Provider Name | Reason | Results | Date Completed | Date Letter sent to Provider |
|--------------|---------------|---|-------------------|----------------|------------------------------|
| 5/19/2020 | MCAVHN | Beneficiary states they are not receiving the services they need. | Still in process. | | |
| Total | 1 | | | | |

SUDT Grievance (60 Days)

| Receipt Date | Provider Name | Reason | Results | Date Completed | Date Letter sent to Provider |
|--------------|---------------|--------|---------|----------------|------------------------------|
| Total | 0 | | | | |

Client Grievance (60 Days)

| Receipt Date | Provider | Reason | Results | Date Completed | Date Letter sent to Client |
|--------------|----------|---|---|----------------|----------------------------|
| 5/4/2020 | RQMC | Beneficiary states that their prescription was stopped. | Prescription was stopped per best medical practices and new medication regimen started. | 5/12/2020 | 5/12/2020 |
| 5/19/2020 | MCAVHN | Beneficiary states they are not receiving the services they need. | Still under investigation. | | |
| 5/27/2020 | RQMC | Beneficiary states that staff had been rude to them. | Staff had been polite and individual requested to retract their grievance. | 5/27/2020 | 5/27/2020 |
| Total | 3 | | | | |

Client Request for Change of Provider (10 Business Days)

| Receipt Date | Provider | Reason | Results | Date Completed | Date Letter sent to Client |
|--------------|-----------|--|---|----------------|----------------------------|
| 5/26/2020 | Manzanita | Beneficiary states that case worker has not shown up to sessions and not called. | Unable to contact beneficiary, several attempts made. Change of provider request cancelled. | 6/1/2020 | 6/1/2020 |
| 5/26/2020 | Manzanita | Beneficiary states that staff have not assisted them with accessing services. | Beneficiary stated they wished to remain with current service provider. Change of provider cancelled per beneficiary request. | 6/1/2020 | 6/1/2020 |
| Total | 2 | | | | |

0 Provider Appeals
0 Client Appeals
0 Issue Resolutions (Completed)
0 SUDT Grievances (Completed)
2 Grievance (Completed)
2 Requests for Change of Provider (Completed)



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County-providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth, young adult and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

| | Children & Youth | | Young Adult | | Adult & Older Adult System | | | RQMC |
|--------------------------------|------------------|-------|-------------|-------|----------------------------|-------|-----|--------------|
| | 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |
| Persons Admitted to... | | | | | | | | |
| Outpatient Services May | 8 | 15 | 4 | 3 | 19 | 22 | 1 | |
| <i>Total</i> | 23 | | 7 | | 42 | | | 72 |
| Crisis Services May | 1 | 15 | 8 | 3 | 24 | 35 | 6 | |
| <i>Total</i> | 16 | | 11 | | 65 | | | 92 |
| Unduplicated Persons... | | | | | | | | |
| Served in May | 206 | 263 | 66 | 39 | 263 | 416 | 75 | |
| <i>Total</i> | 469 | | 105 | | 754 | | | 1,328 |
| Unduplicated Persons... | | | | | | | | |
| Served Fiscal Year to Date | 404 | 530 | 195 | 125 | 587 | 774 | 160 | |
| <i>Total</i> | 934 | | 320 | | 1,521 | | | 2,775 |
| Identified As (YTD)... | | | | | | | | |
| Male | 476 | | 164 | | 750 | | | 1,390 |
| Female | 452 | | 150 | | 767 | | | 1,369 |
| Non-Binary and Transgender | 6 | | 6 | | 4 | | | 16 |
| White | 507 | | 179 | | 1148 | | | 1,834 |
| Hispanic | 221 | | 66 | | 100 | | | 387 |
| American Indian | 94 | | 30 | | 78 | | | 202 |
| Asian | 5 | | 3 | | 19 | | | 27 |
| African American | 24 | | 17 | | 31 | | | 72 |
| Other/Undisclosed | 83 | | 25 | | 145 | | | 253 |

| YTD Persons by location... | |
|----------------------------|------|
| Ukiah Area | 1518 |
| Willits Area | 399 |
| North County | 98 |
| Anderson Valley | 24 |
| North Coast | 572 |
| South Coast | 58 |
| OOC/OOS | 106 |



Homeless....

RQMC Medi-Cal providers have provided 533 billable services to 123 unduplicated homeless clients in May. Fiscal Year to Date the providers have provided 4882 billable services to 342 unduplicated homeless clients.

WPC has served 46 homeless in May and 126 Fiscal year to date.

RQMC Providers also serve the homeless population through Wellness Centers, Building Bridges, Full Service Partner, and other MHSA programs.

| Children & Youth | | Young Adult | | Adult & Older Adult System | | | RQMC |
|------------------|-------|-------------|-------|----------------------------|-------|-----|-------|
| 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |

Total Number of...

| | | | | | | | | |
|--------------------------|----|----|----|---|-----|----|----|------------|
| Crisis Line Contacts May | 2 | 33 | 19 | 9 | 132 | 77 | 50 | |
| <i>Total</i> | 35 | | 28 | | 259 | | | 322 |

**There were 35 logged calls where age was not disclosed. Those have been added to the total.*

| | | | | | | | | |
|--------------------------|-----|-----|-----|-----|-------|-------|-----|--------------|
| Crisis Line Contacts YTD | 66 | 401 | 178 | 152 | 1,483 | 1,180 | 345 | |
| <i>Total</i> | 467 | | 330 | | 3,008 | | | 3,805 |

| by reason for call YTD... | |
|---------------------------|------|
| Increase in Symptoms | 1225 |
| Phone Support | 1025 |
| Information Only | 522 |
| Suicidal ideation/Threat | 650 |
| Self-Injurious Behavior | 37 |
| Access to Services | 253 |
| Aggression towards Others | 38 |
| Resources/Linkages | 55 |

| May Calls from Law Enforcement to Crisis | | |
|--|----------|---------|
| TOTAL: 72 | | |
| MCSO: 19 | CHP: 2 | WPD: 5 |
| FBPD: 14 | Jail: 17 | UPD: 15 |

| by time of day YTD... | |
|-----------------------|------|
| 08:00am-05:00pm | 2524 |
| 05:00pm-08:00am | 1281 |

| YTD Calls from Law Enforcement to Crisis | | |
|--|-----------|---------|
| TOTAL: 400 | | |
| MCSO: 131 | CHP: 4 | WPD: 21 |
| FBPD: 52 | Jail: 109 | UPD: 83 |

Total Number of...

| | | | | | | | | |
|----------------------------------|----|----|----|---|-----|----|----|------------|
| Emergency Crisis Assessments May | 2 | 30 | 18 | 8 | 57 | 60 | 16 | |
| <i>Total</i> | 32 | | 26 | | 133 | | | 191 |

| | | | | | | | | |
|----------------------------------|-----|-----|-----|-----|-------|-----|-----|--------------|
| Emergency Crisis Assessments YTD | 54 | 331 | 153 | 130 | 635 | 661 | 159 | |
| <i>Total</i> | 385 | | 283 | | 1,455 | | | 2,123 |



| YTD by location... | |
|-----------------------------------|-----|
| Ukiah Valley Medical Center | 912 |
| Crisis Center-Walk Ins | 473 |
| Mendocino Coast District Hospital | 290 |
| Howard Memorial Hospital | 264 |
| Jail | 64 |
| Juvenile Hall | 56 |
| Schools | 5 |
| Community | 47 |
| FQHCs | 12 |

| YTD by insurance... | |
|----------------------|------|
| Medi-Cal/Partnership | 1409 |
| Private | 247 |
| Medi/Medi | 236 |
| Medicare | 108 |
| Indigent | 102 |
| Consolidated | 1 |
| Private/Medi-Cal | 2 |
| VA | 18 |

| <i>Children & Youth</i> | | <i>Young Adult</i> | | <i>Adult & Older Adult System</i> | | | <i>RQMC</i> |
|-----------------------------|-------|--------------------|-------|---------------------------------------|-------|-----|-------------|
| 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |

Total Number of...

| Inpatient Hospitalizations May | 0 | 10 | 6 | 3 | 19 | 16 | 4 | |
|--------------------------------|----|----|---|---|----|----|---|-----------|
| <i>Total</i> | 10 | | 9 | | 39 | | | 58 |

| Inpatient Hospitalizations YTD | 5 | 80 | 49 | 46 | 198 | 151 | 28 | |
|--------------------------------|----|----|----|----|-----|-----|----|------------|
| <i>Total</i> | 85 | | 95 | | 377 | | | 557 |

| ReHospitalization within 30 days | Youth | Adult | 0-2 days in the Hospital | Admits | % of total Admits |
|----------------------------------|-------|-------|--------------------------|--------|-------------------|
| May | 0 | 9 | May | 3 | 5.2% |
| YTD | 12 | 49 | YTD | 48 | 8.6% |

| Days in the ER | 0 | 1 | 2 | 3 | 4 | 5+ | Unk |
|----------------|----|-----|-----|----|---|----|-----|
| May | 4 | 39 | 10 | 3 | 2 | 0 | 0 |
| YTD | 90 | 282 | 119 | 26 | 6 | 5 | 29 |
| ..by Hospital | 0 | 1 | 2 | 3 | 4 | 5+ | |
| AHUV | 3 | 24 | 5 | 0 | 0 | 0 | |
| Howard | 0 | 7 | 2 | 1 | 0 | 0 | |
| MCDH | 0 | 6 | 2 | 2 | 0 | 0 | |

| Number of hospitalitation | 1 | 2 | 3 | 4 | 5 | 6+ |
|------------------------------------|-----|----|----|---|---|----|
| YTD Number of unduplicated clients | 332 | 49 | 18 | 7 | 6 | 2 |



| At Discharge | Discharged to Mendocino | | Follow up Crisis Appt | | Declined follow up Crisis appt | |
|---|-------------------------|-----|-----------------------|-----|--------------------------------|-----|
| | May | YTD | May | YTD | May | YTD |
| Mendo Medi-cal | 33 | 337 | 30 | 292 | 6 | 34 |
| Indigent | 1 | 33 | 1 | 30 | 1 | 4 |
| Other Payor | 8 | 46 | 5 | 31 | 3 | 18 |
| YTD hospitalizations where discharge was out of county or unknown: | | | | | | 117 |
| YTD number who Declined a follow up appt: | | | | | | 56 |

| YTD hospitalizations by location... | |
|---|-----|
| Aurora- Santa Rosa** | 94 |
| Restpadd Redding/RedBluff** | 101 |
| St. Helena Napa/ Vallejo** | 246 |
| Sierra Vista Sacramento** | 6 |
| John Muir Walnut Creek | 7 |
| St Francis San Francisco | 34 |
| St Marys San Francisco** | 5 |
| Marin General** | 10 |
| Heritage Oaks Sacramento** | 12 |
| VA: Sacramento / PaloAlto / Fairfield / San Francisco | 2 |
| Other** | 40 |

| YTD hospitalizations by criteria... | |
|-------------------------------------|-----|
| Danger to Self | 267 |
| Gravely Disabled | 181 |
| Danger to Others | 14 |
| Combination | 95 |

Total Number of...

| Full Service Partners May | Youth | TAY | Adult | BHC | OA | Outreach | |
|---------------------------|-------|-----|-------|-----|----|----------|------------|
| <i>Total</i> | 0 | 16 | 58 | 9 | 14 | 15 | 112 |

Total Number of...

| Full Service Partners YTD | Youth | TAY | Adult | BHC | OA | Outreach | |
|---------------------------|-------|-----|-------|-----|----|----------|------------|
| <i>Total</i> | 1 | 29 | 103 | 11 | 23 | 45 | 212 |

| Contract Usage | Budgeted | |
|---------------------------------------|-----------------|-----------------|
| Medi-Cal in County Services (60% FFP) | \$12,885,000.00 | \$11,958,353.00 |
| Medi-Cal RQMC Out of County Contracts | \$1,930,000.00 | \$1,017,863.00 |
| MHSA | \$1,591,450.00 | \$1,331,938.00 |
| Indigent RQMC Out of County Contracts | \$718,672.00 | \$561,651.00 |
| Medication Management | \$1,400,000.00 | |

| Estimated Expected FFP | May | YTD |
|------------------------|--------------|----------------|
| Expected FFP | \$665,352.00 | \$7,785,729.60 |



| Services Provided | | | | | | |
|-------------------------------------|--------------|----------------|--------------|----------------|----------------|----------------|
| Whole System of Care | May | May | May | YTD | YTD | YTD |
| Count of Services Provided | Youth | Y Adult | Adults | Youth | Y Adults | Adults |
| *Assessment | 84 | 19 | 169 | 1275 | 291 | 1970 |
| *Case Management | 376 | 123 | 1345 | 3262 | 1767 | 12551 |
| *Collateral | 258 | 5 | 9 | 2083 | 39 | 50 |
| *Crisis | 65 | 35 | 290 | 614 | 432 | 2566 |
| *Family Therapy | 134 | 0 | 1 | 1558 | 8 | 30 |
| *TFC | 62 | | | 579 | | |
| *Group Therapy | 0 | 0 | 0 | 1 | 2 | 24 |
| *Group Rehab | 87 | 33 | 13 | 3082 | 351 | 356 |
| *ICC | 372 | 10 | | 4691 | 86 | |
| *Individual Rehab | 221 | 132 | 476 | 4123 | 1289 | 5303 |
| *Individual Therapy | 706 | 111 | 419 | 7418 | 1271 | 4230 |
| *IHBS | 124 | 4 | | 1787 | 16 | |
| *Psychiatric Services | 53 | 37 | 313 | 714 | 367 | 3516 |
| *Plan Development | 78 | 12 | 98 | 924 | 158 | 1188 |
| *TBS | 29 | | | 369 | | |
| Total | 2,649 | 521 | 3,133 | 32,480 | 6,077 | 31,784 |
| No Show Rate | 2.3% | | | 6.5% | | |
| Average Cost Per Beneficiary | \$979 | \$1,206 | \$840 | \$6,316 | \$4,445 | \$4,231 |

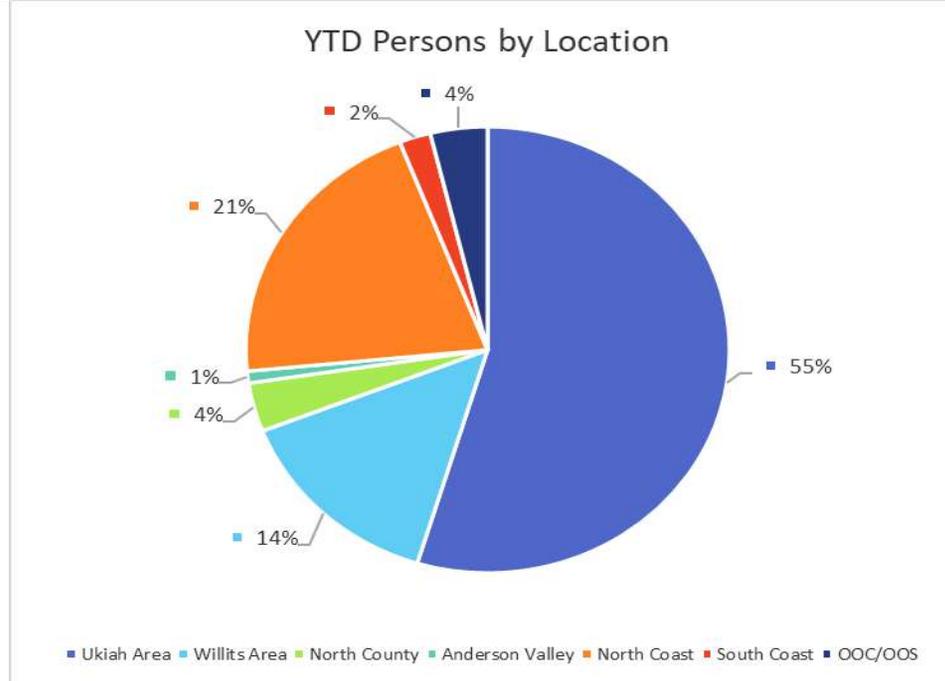
| Count of Services by Area | May | May | May | YTD | YTD | YTD |
|---------------------------|-------|---------|--------|--------|----------|--------|
| | Youth | Y Adult | Adults | Youth | Y Adults | Adults |
| Anderson Valley | 3 | 0 | | 8 | 7 | |
| South Coast | 6 | 0 | | 91 | 16 | |
| North Coast | 226 | 48 | 597 | 2,407 | 531 | 6,273 |
| North County | 29 | 0 | | 1,249 | 4 | |
| Ukiah | 2,031 | 463 | 2,423 | 23,850 | 5,380 | 24,526 |
| Willits | 354 | 10 | 113 | 4,875 | 139 | 985 |

| Meds Management | May | May | May | YTD | YTD | YTD |
|---------------------------------|-------|---------|--------|-------|----------|--------|
| | Youth | Y Adult | Adults | Youth | Y Adults | Adults |
| Ukiah Unduplicated Clients | 49 | 29 | 233 | 167 | 75 | 529 |
| Fort Bragg Unduplicated Clients | 6 | 7 | 61 | 14 | 19 | 162 |
| Ukiah Services | 83 | 36 | 379 | 990 | 378 | 3948 |
| Fort Bragg Services | 10 | 13 | 98 | 49 | 118 | 1138 |



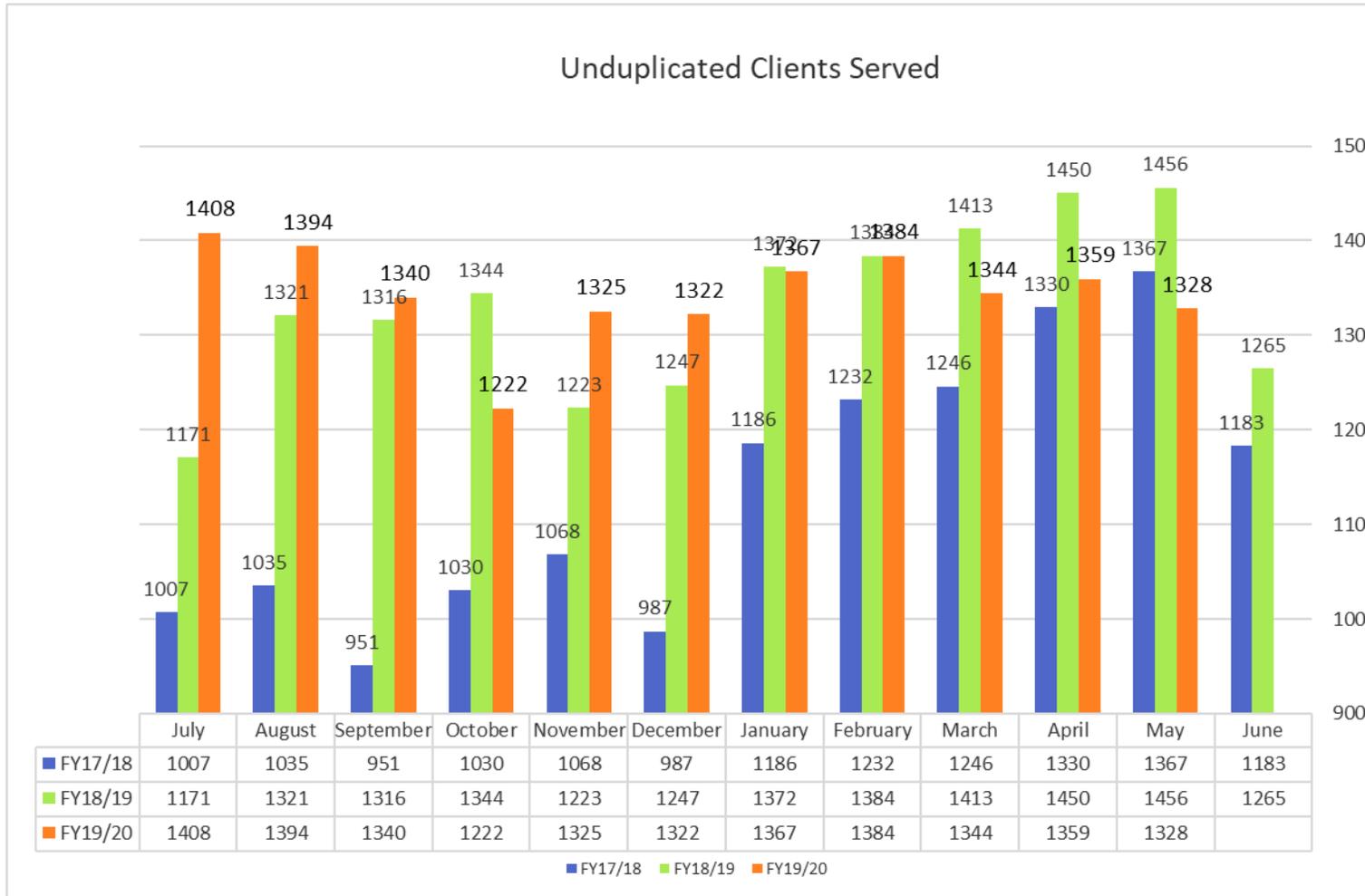
2019/2020 Trends and Year to Year Comparison

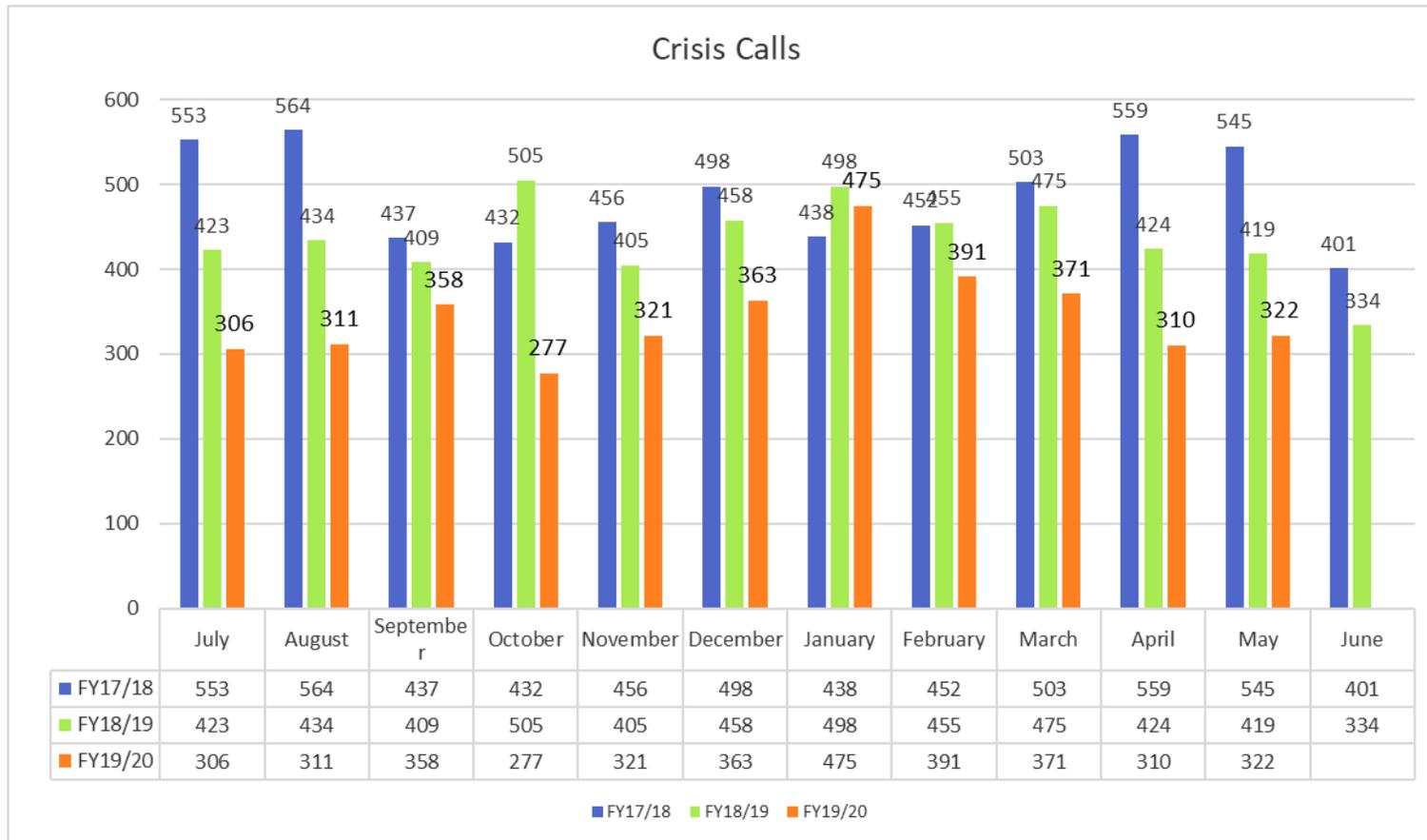
| YTD Persons by location... | Count | % |
|----------------------------|-------|-----|
| Ukiah Area | 1518 | 55% |
| Willits Area | 399 | 14% |
| North County | 98 | 4% |
| Anderson Valley | 24 | 1% |
| North Coast | 572 | 21% |
| South Coast | 58 | 2% |
| OOC/OOS | 106 | 4% |

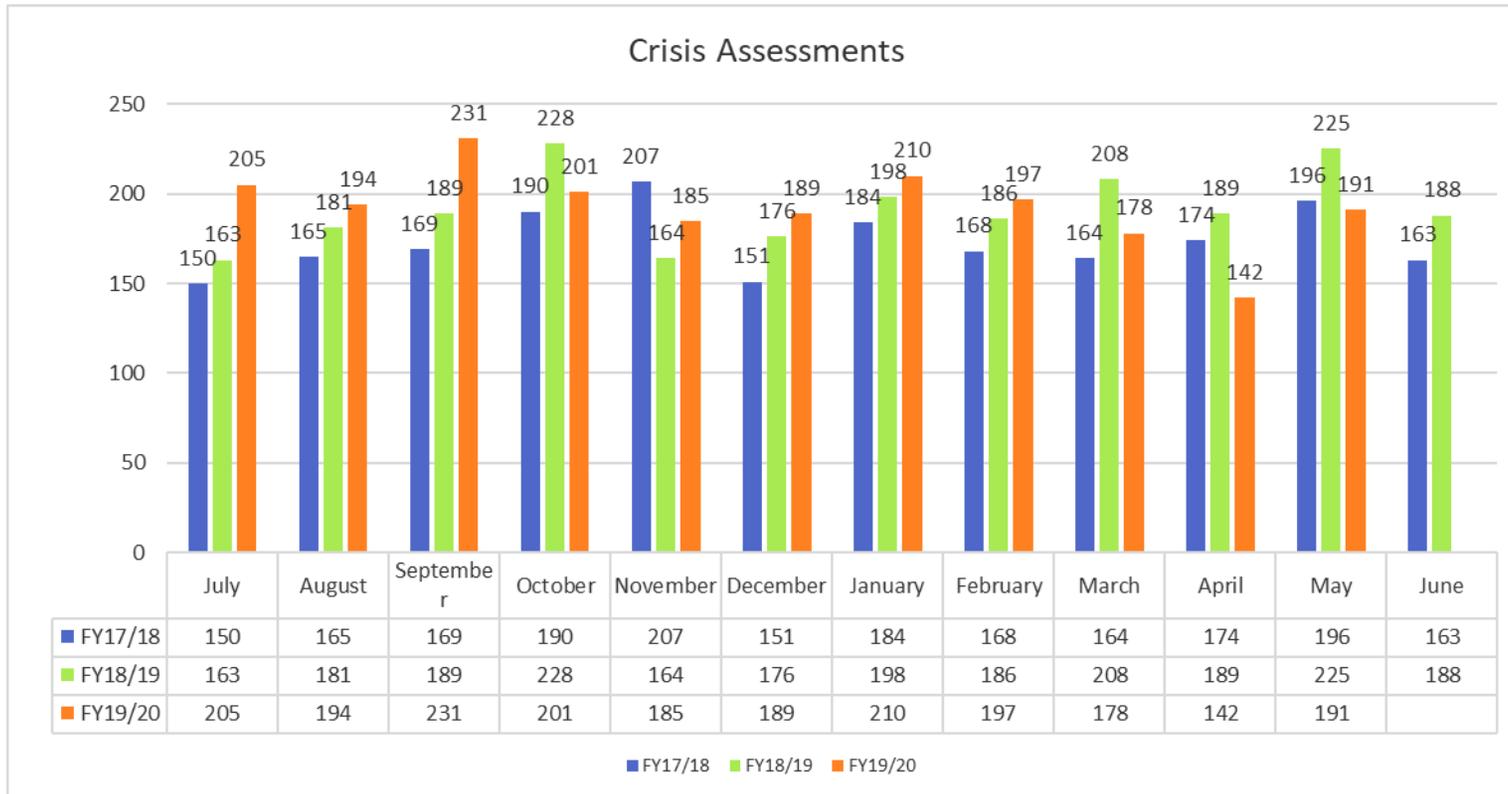


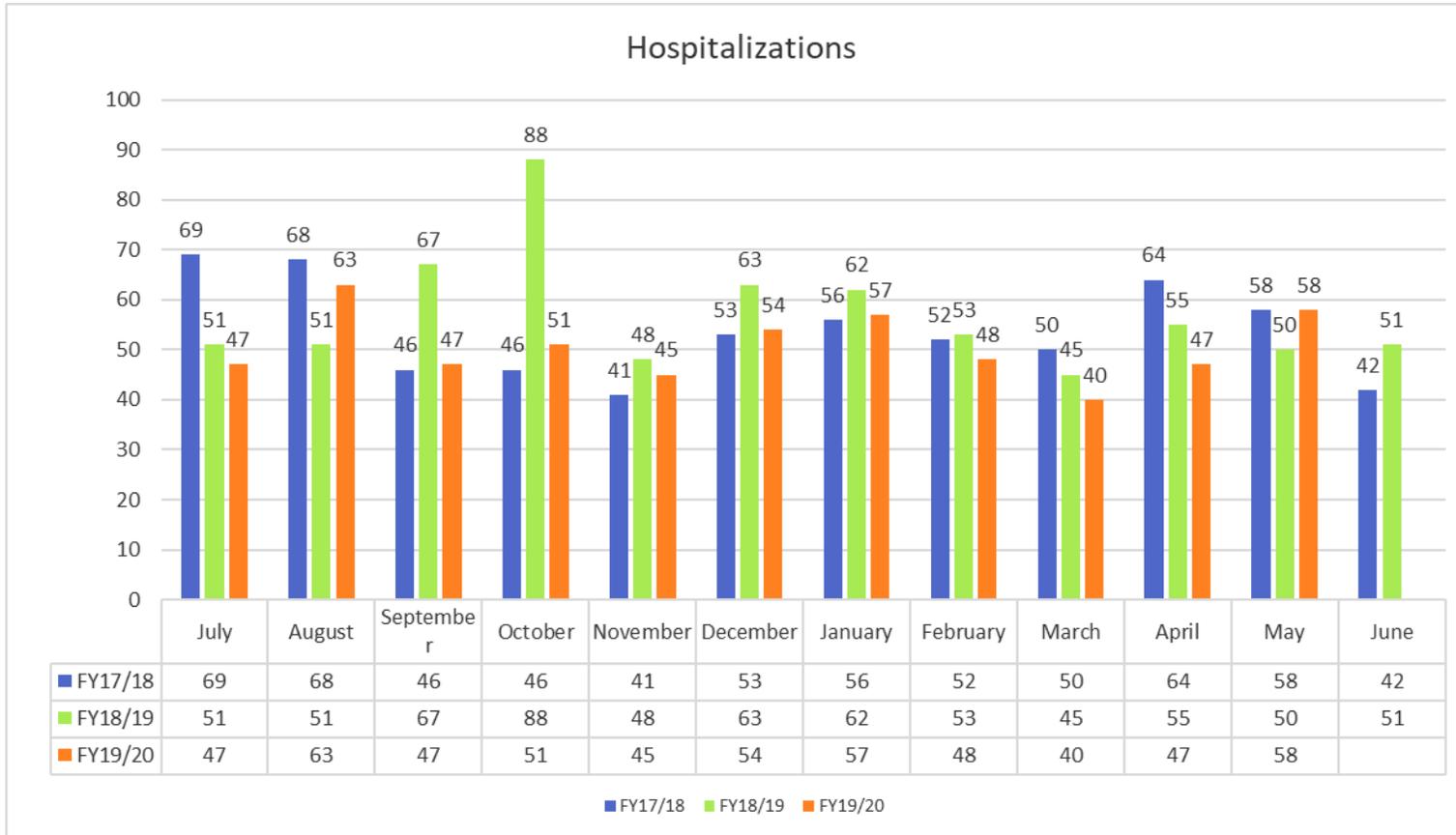


Unduplicated Clients Served



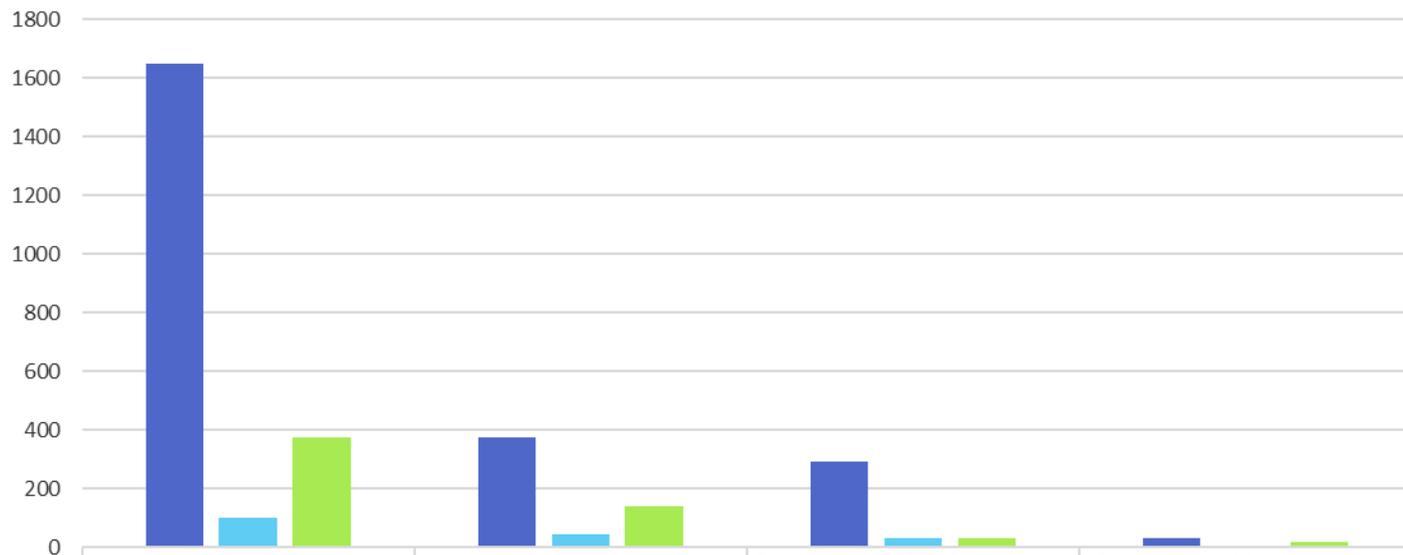








YTD Crisis by Payor



| | Crisis Assessments | Hospitalizations | Discharged to Mendo: follow-up appt | Discharged to Mendo: declined follow up |
|------------------------------|--------------------|------------------|-------------------------------------|---|
| ■ Mendo Medi-Cal beneficiary | 1647 | 374 | 292 | 34 |
| ■ Indigent | 102 | 43 | 30 | 4 |
| ■ All Other Payors | 374 | 140 | 31 | 18 |

■ Mendo Medi-Cal beneficiary ■ Indigent ■ All Other Payors

Measure B Program Funding Suggestions

A collaboration of the Behavioral Health Advisory Board, Behavioral Health and Recovery Services, and the Mendocino County National Alliance on Mental Illness are submitting the following recommendations on how Measure B dollars should be spent to support the local mental health system of care.

The collaboration would like to see a focus on prevention and early intervention and aftercare services. We also want to acknowledge the parity issues that exist between Medi-Cal and private insurance, which affects the services available to individuals living in Mendocino County and would like to recommend the Mendocino County Board of Supervisors push for legislative change that creates parity for all individuals needing mental health services.

Housing – Housing is a needed resource within Mendocino County, especially for our vulnerable mental health population. It has been proven that providing housing allows individuals with mental health conditions to improve their lives and succeed with recovery. We propose that Measure B allocate a one-time allocation of One Million Three Hundred Thousand Dollars (\$1,300,000) to combine with the County's No Place Like Home grant award of One Million Seven Hundred Thousand (\$1,700,000) to purchase and renovate or build permanent housing for individuals on the coast that are homeless, chronically homeless, or at risk of chronic homelessness who have a mental health condition.

Community Education, Awareness, and Support (CEAS) – Individuals with mental health conditions experience discrimination and stigma on a daily basis. There is a need in our community to provide education and awareness around mental health conditions to law enforcement, physicians, community leaders, and community members as a whole to reduce discrimination and stigma. Discrimination and stigma impacts an individual's desire to seek services and get the help they need. Families and individuals with mental health conditions also need assistance navigating the community resources and support systems. Behavior Health Advisory Board and Behavioral Health and Recovery Services recommends that the Mendocino County National Alliance on Mental Illness would be the best agency to provide these services. We see similar services provided in other counties by the local NAMI in that county. We recommend that Measure B allocate Three Hundred Fifty Thousand Dollars (\$350,000) per year for 4 years. We also recommend that NAMI apply for grants and seek additional funding opportunities during that 4 year period to sustain in future years.

Crisis Assessment and Psychiatric Hospitalization Aftercare (Aftercare) – On regular basis individuals are discharged from an acute psychiatric hospital stay or received a crisis (5150) assessment. Individuals that have Medi-Cal or are indigent are offered follow-up services for at least 60-days to get them connected to services. If an individual has private insurance or

Medicare there is no guarantee the individual will get the needed follow-up services to be sure they are connected to services. This lack of follow-up services increases the risk for re-hospitalization. The collaboration recommends that Measure B allocate Two Hundred Sixty Thousand Dollars (\$260,000) per year for 4 years to provide follow-up services to all individual not eligible for county services being discharged from a psychiatric hospital stay or receiving a crisis (5150) assessment. We also recommend that outcome statics are tracked and reported, so that information can be provided on the success of this program and allow for advocacy with private insurance and Medicare to fund these services for their clients.

Mobile Crisis Team – This recommendation proposes a pilot program that would shift from a Mobile Outreach and Prevention Services to a Mobile Crisis Team that would provide three Mental Health Rehabilitation Specialists to respond and ride along with the Mendocino County Sheriff's Office. Data is available that shows these teams can be very effective and supportive for the individual involved in a mental health crisis. The collaboration recommends that Measure B allocate Three Hundred Forty Thousand Dollars (\$340,000) per year for 4 years to fund three Mental Health Rehabilitation Specialist for the Mobile Crisis Team. We also recommend that outcome statics are tracked and reported, so that information can be provided on the success of this program.

Crisis Residential Treatment Facility (CRTF) – Mendocino County could benefit from having a Crisis Residential Treatment Facility within the county. The collaboration would suggest that the county contract with an operator that will work with other counties, such as Lake and private insurance companies to help with meeting capacity and operating costs. However, we included the potential cost of operating a CRTF in the projections provided to Measure B, if the selected contractor pursued no other means of payment. This collaboration projects the reimbursement for Medi-Cal and County realignment funds to be around \$600,000 with the proposed Measure B dollars of \$500,000; the cost of operations would total \$1,100,000, which is consistent with operation cost reported by other CRTF programs.

Psychiatric Hospital Facility (PHF) – Mendocino County could benefit from having an acute psychiatric facility within the county. The collaboration would suggest that the county contract with an operator that can run a facility independent of additional monies from Measure B beside that cost of building or renovation of the facility. We would also suggest that the selected contractor work with other counties such as Lake, private insurance companies and Medicare to help with meeting capacity and operating cost. This proposal would also require any agency using the facility to place an individual to cover the cost, if not allowable by insurance. If this facility is operated similar to other private facilities, the collaboration see the facility would be able to operate without no need for Measure B dollars to support operational cost. Therefore, we did not project any Measure B dollars for a PHF.

Projected Overall Financial Analysis of Proposed Programs and Projected Proceeds

| | FY 18/19 | FY 19/20 | FY 20/21 | FY 21/22 | FY 22/23 | FY 23/24 |
|------------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Projected Proceeds | \$2,000,000 | \$2,125,000 | \$1,750,000 | \$1,813,000 | \$1,875,000 | \$2,000,000 |
| Proceed Carry Over Prior Year(s) | \$0 | \$2,000,000 | \$4,125,000 | \$3,625,000 | \$4,238,000 | \$4,663,000 |
| Proceed Cumulative Total | \$2,000,000 | \$4,125,000 | \$5,875,000 | \$5,438,000 | \$6,113,000 | \$6,663,000 |
| Proposed Program Cost | | | | | | |
| Housing | \$0 | \$0 | \$1,300,000 | \$0 | \$0 | \$0 |
| CEAS | \$0 | \$0 | \$350,000 | \$350,000 | \$350,000 | \$350,000 |
| Aftercare | \$0 | \$0 | \$260,000 | \$260,000 | \$260,000 | \$260,000 |
| Mobile Crisis | \$0 | \$0 | \$340,000 | \$340,000 | \$340,000 | \$340,000 |
| CRTF | \$0 | \$0 | \$0 | \$250,000 | \$500,000 | \$500,000 |
| PHF | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 |
| Total Cost | \$0 | \$0 | \$2,250,000 | \$1,200,000 | \$1,450,000 | \$1,450,000 |
| Cumulative Unspent Proceeds | | | | | | |
| | \$2,000,000 | \$4,125,000 | \$3,625,000 | \$4,238,000 | \$4,663,000 | \$5,213,000 |