



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County-providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth, young adult and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

#### AGE OF PERSONS SERVED

		Children & Youth		Young Adult		Adult & Older Adult System			RQMC
		0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
Persons Admitted to...									
Outpatient Services April		19	30	7	3	17	38	7	
	Total	49		10		62			121
Crisis Services April		2	14	2	6	30	25	9	
	Total	16		8		64			88
Unduplicated Persons...									
Served in April		224	256	68	45	275	413	78	
	Total	480		113		766			1,359
Unduplicated Persons...									
Served Fiscal Year to Date		402	506	188	120	561	741	153	
	Total	908		308		1,455			2,671
Identified As (YTD)...									
Male		459		160		712			1,331
Female		443		142		739			1,324
Non-Binary and Transgender		6		6		4			16
White		492		172		1101			1,765
Hispanic		214		60		99			373
American Indian		91		31		76			198
Asian		7		3		20			30
African American		29		17		31			77
Other/Undisclosed		75		25		128			228

#### YTD Persons by location...

Ukiah Area	1474
Willits Area	384
North County	89
Anderson Valley	22
North Coast	550
South Coast	54
OOC/OOS	98



## Homeless....

RQMC Medi-Cal providers have provided 623 billable services to 120 unduplicated homeless clients in April. Fiscal Year to Date the providers have provided 4380 billable services to 314 unduplicated homeless clients.

WPC has served 64 homeless in April and 125 Fiscal year to date.

RQMC Providers also serve the homeless population through Wellness Centers, Building Bridges, Full Service Partner, and other MHSA programs.

### Children & Youth

### Young Adult

### Adult & Older Adult System

### RQMC

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
------	-------	-------	-------	-------	-------	-----	-------

## Total Number of...

Crisis Line Contacts April

	4	20	6	12	151	69	48	
Total	24	18	268	310				

\*There were 28 logged calls where age was not disclosed. Those have been added to the total.

Crisis Line Contacts YTD

	64	368	159	143	1,351	1,103	295	
Total	432	302	2,749	3,483				

### by reason for call YTD...

Increase in Symptoms	1125
Phone Support	949
Information Only	483
Suicidal ideation/Threat	581
Self-Injurious Behavior	36
Access to Services	229
Aggression towards Others	33
Resources/Linkages	50

### by time of day YTD...

08:00am-05:00pm	174
05:00pm-08:00am	136

### April Calls from Law Enforcement to Crisis

TOTAL: 44		
MCSO: 15	CHP: 1	WPD: 2
FBPD: 9	Jail: 7	UPD: 10

### YTD Calls from Law Enforcement to Crisis

TOTAL: 328		
MCSO: 112	CHP: 2	WPD: 16
FBPD: 38	Jail: 92	UPD: 68

## Total Number of...

Emergency Crisis Assessments April

	3	19	5	7	54	42	12	
Total	22	12	108	142				

Emergency Crisis Assessments YTD

	52	301	135	122	578	601	143	
Total	353	257	1,322	1,932				



YTD by location...	
Ukiah Valley Medical Center	826
Crisis Center-Walk Ins	457
Mendocino Coast District Hospital	249
Howard Memorial Hospital	238
Jail	60
Juvenile Hall	45
Schools	5
Community	40
FQHCs	12

YTD by insurance...	
Medi-Cal/Partnership	1275
Private	233
Medi/Medi	215
Medicare	99
Indigent	94
Consolidated	1
Private/Medi-Cal	2
VA	13

*Children & Youth*

*Young Adult*

*Adult & Older Adult System*

*RQMC*

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
------	-------	-------	-------	-------	-------	-----	-------

**Total Number of...**

Inpatient Hospitalizations April	0	8	2	5	17	10	5	
Total	8	7	32	47				

Inpatient Hospitalizations YTD	5	70	43	43	179	135	24	
Total	75	86	338	499				

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
April	1	1	April	5	10.6%
YTD	12	40	YTD	45	9.0%

Days in the ER	0	1	2	3	4	5+	Unk
April	5	31	8	3	0	0	0
YTD	86	243	109	23	4	5	29
..by Hospital	0	1	2	3	4	5+	
AHUV	4	13	7	2	0	0	
Howard	1	10	1	1	0	0	
MCDH	0	8	0	0	0	0	

Number of hospitalization	1	2	3	4	5	6+
YTD Number of unduplicated clients	298	46	17	8	4	1



At Discharge	Discharged to Mendocino		Follow up Crisis Appt		Declined follow up Crisis appt	
Payor	April	YTD	April	YTD	April	YTD
Mendo Medi-cal	26	304	24	262	2	28
Indigent	5	32	5	29	0	3
Other Payor	4	38	4	26	0	15
YTD hospitalizations where discharge was out of county or unknown:					106	
YTD number who Declined a follow up appt:					46	

YTD hospitalizations by location...	
Aurora- Santa Rosa**	87
Restpadd Redding/RedBluff**	93
St. Helena Napa/ Vallejo**	210
Sierra Vista Sacramento**	5
John Muir Walnut Creek	7
St Francis San Francisco	34
St Marys San Francisco**	5
Marin General**	10
Heritage Oaks Sacramento**	12
VA: Sacramento / PaloAlto / Fairfield / San Francisco	2
Other**	34

YTD hospitalizations by criteria...	
Danger to Self	242
Gravely Disabled	163
Danger to Others	11
Combination	83

**Total Number of...**

Full Service Partners April	Youth	TAY	Adult	BHC	OA	Outreach	
Total	0	21	71	8	13	15	<b>128</b>

**Total Number of...**

Full Service Partners YTD	Youth	TAY	Adult	BHC	OA	Outreach	
Total	1	28	102	11	23	36	<b>201</b>

Contract Usage	Budgeted	
Medi-Cal in County Services (60% FFP)	\$12,885,000.00	\$10,887,369.00
Medi-Cal RQMC Out of County Contracts	\$1,930,000.00	\$1,003,920.00
MHSA	\$1,591,450.00	\$1,142,954.00
Indigent RQMC Out of County Contracts	\$718,672.00	\$453,251.00
Medication Management	\$1,400,000.00	\$1,045,397.00

Estimated Expected FFP	April	YTD
Expected FFP	\$796,985.00	\$7,762,011.60



Services Provided						
Whole System of Care	April	April	April	YTD	YTD	YTD
Count of Services Provided	Youth	Y Adult	Adults	Youth	Y Adults	Adults
*Assessment	111	20	204	1191	272	1801
*Case Management	405	124	1585	2886	1644	11206
*Collateral	279	7	10	1825	34	41
*Crisis	34	24	198	549	397	2276
*Family Therapy	145	0	8	1424	8	29
*TFC	60			517		
*Group Therapy	0	0	0	1	2	24
*Group Rehab	68	48	2	2995	318	343
*ICC	472	7		4319	76	
*Individual Rehab	306	149	606	3902	1157	4827
*Individual Therapy	785	130	537	6712	1160	3811
*IHBS	150	4		1663	12	
*Psychiatric Services	82	39	395	661	330	3203
*Plan Development	102	9	109	846	146	1090
*TBS	46			340		
<b>Total</b>	<b>3,045</b>	<b>561</b>	<b>3,654</b>	<b>29,831</b>	<b>5,556</b>	<b>28,651</b>
No Show Rate	2.0%			7.0%		
<b>Average Cost Per Beneficiary</b>	<b>\$1,061</b>	<b>\$1,124</b>	<b>\$903</b>	<b>\$5,991</b>	<b>\$4,207</b>	<b>\$3,988</b>

Count of Services by Area	April	April	April	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Anderson Valley	0	0		5	7	
South Coast	32	0		85	16	
North Coast	232	49	682	2,181	486	5,676
North County	130	0		1,220	4	
Ukiah	2,330	466	2,831	21,819	4,917	22,103
Willits	321	45	141	4,521	129	872

Meds Management	April	April	April	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Ukiah Unduplicated Clients	117	40	411	907	342	3569
Fort Bragg Unduplicated Clients	7	10	146	39	105	1040
Ukiah Services	69	27	243	161	75	543
Fort Bragg Services	5	6	82	12	16	140