COVID-19 Guidance for Grocery Stores and Charitable Food Distribution

- The food distribution chain is critical to the public’s health.
- Grocery stores and charitable food distribution sites should remain fully open and operational.
- As with other settings, ensure that social distancing of six feet per person for nonfamily members is maintained and make clear that family members can participate in activities together, stand in line together, etc.
- Social distancing of six feet per person, particularly between individuals who have come together on a one-time or rare basis.
- Limiting the number of customers at any given time as necessary to reduce outdoor/indoor crowding and lines to meet social distancing guidance.
- Increase cleaning and sanitizing frequency of restroom and other high contact areas including:
  - Wiping down door handles of refrigerator/freezer units, restrooms, etc. every 15 minutes
  - Wiping down carts and baskets after every use.
  - Wiping down payment machines after every use.
- Train employees on best hygiene practices including washing their hands often with soap and water for at least 20 seconds and remind them often to wash their hands frequently
- Have a greeter at the door providing guidance on social distancing and wiping down carts.
- Provide additional opportunities throughout the venue for persons to reduce the spread of the virus through hand washing or sanitizing stations.
- Eliminate events/marketing that target individuals that the CDPH has identified as higher risk of serious illness for COVID-19. (older adults, individuals with serious chronic medical conditions, individuals with compromised immune systems)
- Consider special hours to accommodate senior citizens.
- Stores that have online ordering with outside pick-up or delivery options should encourage use of these when possible in lieu of indoor shopping.
- Self-serve coffee and fountain drink machines used by customers should be shut down; pre-packaged drinks only.
- Ensure employees with a cough/fever stay home.
- Consider posting signage asking customers with a cough/fever not to enter.

Questions? Call Environmental Health at (707) 234-6625

March 22, 2020
Keep Mendocino County Healthy

What is Social Distancing?

Protect Yourself and Others

Keep at least 6 feet between yourself and others.