



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County-providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth, young adult and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

### AGE OF PERSONS SERVED

		Children & Youth		Young Adult		Adult & Older Adult System			RQMC
		0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
Persons Admitted to...									
Outpatient Services Aug		23	22	12	3	40	42	3	
	Total	45		15		85			145
Crisis Services Aug		2	22	12	4	37	36	11	
	Total	24		16		84			124
Unduplicated Persons...									
Served in Aug		244	249	79	52	282	424	64	
	Total	493		131		770			1,394
Unduplicated Persons...									
Served Fiscal Year to Date		279	298	97	65	332	478	80	
	Total	577		162		890			1,629
Identified As (YTD)...									
Male		297		85		438			820
Female		277		73		449			799
Non-Binary and Transgender		3		4		3			10
White		304		90		708			1,102
Hispanic		144		34		51			229
American Indian		58		17		55			130
Asian		5		2		8			15
African American		20		12		15			47
Other/Undisclosed		46		7		53			106

### YTD Persons by location...

Ukiah Area	946
Willits Area	224
North County	54
Anderson Valley	15
North Coast	325
South Coast	27
OOC/OOS	38



### AGE OF PERSONS SERVED

*Children & Youth      Young Adult      Adult & Older Adult System      RQMC*

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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#### Total Number of...

Crisis Line Contacts Aug	2	49	27	14	122	82	15	
Total	51	41	219					311

*\*There were 59 logged calls where age was not disclosed. Those have been added to the total.*

Crisis Line Contacts YTD	3	71	42	31	248	192	30	
Total	74	73	470					617

#### by reason for call YTD...

Increase in Symptoms	200
Phone Support	136
Information Only	75
Suicidal ideation/Threat	106
Self-Injurious Behavior	11
Access to Services	66
Aggression towards Others	10
Resources/Linkages	13

#### Aug Calls from Law Enforcement to Crisis

TOTAL: 36		
MCSO: 6	CHP: 1	WPD: 1
FBPD: 5	Jail: 20	UPD: 4

#### by time of day YTD...

08:00am-05:00pm	417
05:00pm-08:00am	200

#### YTD Calls from Law Enforcement to Crisis

TOTAL: 68		
MCSO: 18	CHP: 3	WPD: 3
FBPD: 7	Jail: 29	UPD: 11

#### Total Number of...

Emergency Crisis Assessments Aug	2	42	23	13	57	43	14	
Total	44	36	114					194

Emergency Crisis Assessments YTD	2	62	38	29	118	122	28	
Total	64	67	268					399

#### YTD by location...

Ukiah Valley Medical Center	163
Crisis Center-Walk Ins	98
Mendocino Coast District Hospital	47
Howard Memorial Hospital	53
Jail	27
Juvenile Hall	9
Schools	0
Community	2
FQHCs	0

#### YTD by insurance...

Medi-Cal/Partnership	275
Private	47
Medi/Medi	27
Medicare	23
Indigent	19
Consolidated	0
Private/Medi-Cal	2
VA	6



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*Children & Youth*      *Young Adult*      *Adult & Older Adult System*      *RQMC*

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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#### Total Number of...

Inpatient Hospitalizations Aug	0	12	6	5	23	14	3	
Total	12	11	40					63

Inpatient Hospitalizations YTD	1	17	8	10	41	30	3	
Total	18	18	74					110

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
Aug	3	6	Aug	5	7.9%
YTD	4	9	YTD	9	8.2%

Days in the ER	0	1	2	3	4	5+	Unk
Aug	15	31	11	3			3
YTD	23	54	20	6			7
..by Hospital	0	1	2	3	4	5+	
AHUV	12	22	11	2			
Howard	3	4	0	0			
MCDH	0	5	0	1			

At Discharge	Discharged to Mendocino		Follow up Crisis Appt		Declined follow up Crisis appt	
Payor	Aug	YTD	Aug	YTD	Aug	YTD
Mendo Medi-cal	35	68	31	61	4	7
Indigent	7	8	6	7	1	1
Other Payor	4	7	1	1	4	5
YTD hospitalizations where discharge was out of county or unknown:						24
YTD number who declined a follow up appt:						13

Number of hospitalitation	1	2	3	4	5	6+
YTD Number of unduplicated clients	91	6	1	1		



YTD hospitalizations by location...	
Aurora- Santa Rosa**	13
Restpadd Redding/RedBluff**	40
St. Helena Napa/ Vallejo**	37
Sierra Vista Sacramento**	
John Muir Walnut Creek**	
San Jose BH**	
St Marys San Francisco**	2
Marin General**	3
Heritage Oaks Sacramento**	3
VA: Sacramento / PaloAlto / Fairfield / San Francisco	
Other**	12

YTD hospitalizations by criteria...	
Danger to Self	50
Gravely Disabled	39
Danger to Others	1
Combination	20

**Total Number of...**

Full Service Partners Aug	Youth	TAY	Adult	BHC	Elder	Outreach	
<i>Total</i>	1	26	72	6	10	2	<b>117</b>

**Total Number of...**

Full Service Partners YTD	Youth	TAY	Adult	BHC	Elder	Outreach	
<i>Total</i>	1	26	84	6	10	4	<b>131</b>

Contract Usage	Budgeted	YTD
Medi-Cal ( 60% FFP)	\$14,735,000.00	\$2,853,653.00
MHSA	\$1,786,450.00	\$227,299.00
ReAlignment	\$718,672.00	\$91,112.00
Medication Management	\$1,100,000.00	\$221,000.00

Estimated Expected FFP	Aug	YTD
Expected FFP	\$850,200.00	\$1,712,191.80



Services Provided						
Whole System of Care	Aug	Aug	Aug	YTD	YTD	YTD
Count of Services Provided	Youth	Y Adult	Adults	Youth	Y Adults	Adults
*Assessment	106	28	237	203	71	485
*Case Management	298	182	949	593	341	1967
*Collateral	151	5	4	333	15	6
*Crisis	73	54	174	103	98	404
*Family Therapy	153	3	3	325	6	6
*TFC	43			105		
*Group Therapy		0		1	1	
*Group Rehab	389	19	47	1135	49	111
*ICC	480	14		953	25	
*Individual Rehab	437	124	449	860	257	884
*Individual Therapy	583	117	390	1184	243	742
*IHBS	183			357	4	
*Psychiatric Services	68	33	328	119	66	653
*Plan Development	76	14	130	153	39	254
*TBS	8			25		
<b>Total</b>	<b>3048</b>	<b>593</b>	<b>2711</b>	<b>6449</b>	<b>1,215</b>	<b>5,512</b>
No Show Rate	9.3%			9.1%		
<b>Average Cost Per Beneficiary</b>	<b>\$1,142</b>	<b>\$1,045</b>	<b>\$754</b>	<b>\$1,942</b>	<b>\$1,724</b>	<b>\$1,325</b>

Count of Services by Area	Aug	Aug	Aug	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Anderson Valley	6			12		
South Coast	0			0		
North Coast	183	66	550	364	135	1,171
North County	102			124		
Ukiah	2,174	519	2,086	5,022	1,055	4,210
Willits	583	8	75	927	25	131

Meds Management	Aug	Aug	Aug	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Ukiah Unduplicated Clients	61	26	233	88	42	328
Fort Bragg Unduplicated Clients	1	4	66	3	8	109
Ukiah Services	90	42	367	179	85	754
Fort Bragg Services	1	7	96	3	16	230