



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County-providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth, young adult and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

		Children & Youth		Young Adult		Adult & Older Adult System			RQMC
		0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
Persons Admitted to...									
Outpatient Services July		30	27	11	7	35	42	3	
Total		57		18		80			155
Crisis Services July		1	11	10	9	35	51	9	
Total		12		19		95			126
Unduplicated Persons...									
Served in July		258	265	84	55	266	412	68	
Total		523		139		746			1,408
Unduplicated Persons...									
Served Fiscal Year to Date		258	265	84	55	266	412	68	
Total		523		139		746			1,408
Identified As (YTD)...									
Male		279		72		361			712
Female		241		63		381			685
Non-Binary and Transgender		3		4		4			11
White		280		85		590			955
Hispanic		132		28		47			207
American Indian		55		12		46			113
Asian		5		1		8			14
African American		16		8		10			34
Other/Undisclosed		35		5		45			85

YTD Persons by location...

Ukiah Area	833
Willits Area	188
North County	47
Anderson Valley	13
North Coast	273
South Coast	24
OOC/OOS	30



AGE OF PERSONS SERVED

Children & Youth Young Adult Adult & Older Adult System RQMC

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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Total Number of...

Crisis Line Contacts July	1	22	15	17	126	110	15	
Total	23	32	251	306				

*There were 47 logged calls where age was not disclosed. Those have been added to the total.

Crisis Line Contacts YTD	1	22	15	17	126	110	15	
Total	23	32	251	306				

by reason for call YTD...	
Increase in Symptoms	96
Phone Support	52
Information Only	60
Suicidal ideation/Threat	50
Self-Injurious Behavior	2
Access to Services	38
Aggression towards Others	3
Resources/Linkages	3

by time of day YTD...	
08:00am-05:00pm	204
05:00pm-08:00am	102

July Calls from Law Enforcement to Crisis		
TOTAL: 32		
MCSO: 12	CHP: 2	WPD: 2
FBPD: 2	Jail: 9	UPD: 7

YTD Calls from Law Enforcement to Crisis		
TOTAL: 32		
MCSO: 12	CHP: 2	WPD: 2
FBPD: 2	Jail: 9	UPD: 7

Total Number of...

Emergency Crisis Assessments July	0	20	15	16	61	79	14	
Total	20	31	154	205				

Emergency Crisis Assessments YTD	0	20	15	16	61	79	14	
Total	20	31	154	205				

YTD by location...	
Ukiah Valley Medical Center	80
Crisis Center-Walk Ins	57
Mendocino Coast District Hospital	24
Howard Memorial Hospital	27
Jail	15
Juvenile Hall	2
Schools	0
Community	0
FQHCs	0

YTD by insurance...	
Medi-Cal/Partnership	132
Private	28
Medi/Medi	21
Medicare	15
Indigent	8
Consolidated	
Private/Medi-Cal	1
VA	



AGE OF PERSONS SERVED

Children & Youth *Young Adult* *Adult & Older Adult System* *RQMC*

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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Total Number of...

Inpatient Hospitalizations July	1	5	2	5	18	16	0	
Total	6	7	34	47				

Inpatient Hospitalizations YTD	1	5	2	5	18	16		
Total	6	7	34	47				

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
July	1	3	July	4	8.50%
YTD	1	3	YTD	4	9%

Days in the ER	0	1	2	3	4	5+	Unk
July	8	23	9	3	0	0	4
YTD	8	23	9	3	0	0	4

At Discharge	Discharged to Mendocino		Follow up Crisis Appt		Declined follow up Crisis appt	
Payor	July	YTD	July	YTD	July	YTD
Mendo Medi-cal	33	33	30	30	3	3
Indigent	1	1	1	1	1	1
Other Payor	2	2	1	1	0	0
YTD hospitalizations where discharge was out of county or unknown:						11
YTD number who declined a follow up appt:						4

Number of hospitalition	1	2	3	4	5	6+
YTD Number of unduplicated clients	45	2				
YTD Number of unduplicated client active in specialty mental services:						13



YTD hospitalizations by location...

Aurora- Santa Rosa**	8
Restpadd Redding/RedBluff**	12
St. Helena Napa/ Vallejo**	19
Sierra Vista Sacramento**	
John Muir Walnut Creek**	
San Jose BH**	
St Marys San Francisco**	1
Marin General**	2
Heritage Oaks Sacramento**	3
VA: Sacramento / PaloAlto / Fairfield / San Francisco	
Other**	2

**YTD hospitalizations by
criteria...**

Danger to Self	17
Gravely Disabled	17
Danger to Others	
Combination	13

Total Number of...

Full Service Partners July

Total

Youth	TAY	Adult	BHC	Elder	Outreach	
1	18	75	8	12	2	116

Total Number of...

Full Service Partners YTD

Total

Youth	TAY	Adult	BHC	Elder	Outreach	
1	18	75	8	12	2	116

Contract Usage	Budgeted	YTD
Medi-Cal (60% FFP)	\$14,735,000.00	\$1,053,027.00
MHSA	\$1,786,450.00	\$170,010.00
ReAlignment	\$718,672.00	\$53,512.00
Medication Management	\$1,100,000.00	\$100,735.00

Estimated Expected FFP	July	YTD
Expected FFP	\$631,816.20	\$631,816.20



Services Provided						
Whole System of Care	July	July	July	YTD	YTD	YTD
Count of Services Provided	Youth	Y Adult	Adults	Youth	Y Adults	Adults
*Assessment	97	43	248	97	43	248
*Case Management	295	159	1018	295	159	1018
*Collateral	182	10	2	182	10	2
*Crisis	30	44	230	30	44	230
*Family Therapy	172	3	3	172	3	3
*TFC	62			62		
*Group Therapy	1	1		1	1	
*Group Rehab	746	30	64	746	30	64
*ICC	473	11		473	11	
*Individual Rehab	423	133	435	423	133	435
*Individual Therapy	601	126	352	601	126	352
*IHBS	174	4		174	4	
*Psychiatric Services	51	33	325	51	33	325
*Plan Development	77	25	124	77	25	124
*TBS	17			17		
Total	3401	622	2801	3401	622	2,801
No Show Rate	7.50%	8.70%	8.30%	7.50%	8.70%	8.30%
Average Cost Per Beneficiary	\$1,065	\$1,024	\$802	\$1,065	\$1,024	\$802

Count of Services by Area	July	July	July	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Anderson Valley	6			6		
South Coast	0			0		
North Coast	181	69	621	181	69	621
North County	22			22		
Ukiah	2,848	536	2,124	2,848	536	2,124
Willits	344	17	56	344	17	56

Meds Management	July	July	July	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Ukiah Unduplicated Clients	57	25	208	57	25	208
Fort Bragg Unduplicated Clients	3	7	78	3	7	78
Ukiah Services	90	40	388	90	40	388
Fort Bragg Services	4	9	136	4	9	136