



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County-providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth, young adult and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

#### AGE OF PERSONS SERVED

		Children & Youth		Young Adult		Adult & Older Adult System			RQMC
		0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
Persons Admitted to...									
Outpatient Services Sept		38	23	5	5	24	30	1	
Total		61		10		55			126
Crisis Services Sept		6	20	8	7	40	54	5	
Total		26		15		99			140
Unduplicated Persons...									
Served in Sept		242	253	65	43	264	415	58	
Total		495		108		737			1,340
Unduplicated Persons...									
Served Fiscal Year to Date		305	328	102	70	362	534	85	
Total		633		172		981			1,786
Identified As (YTD)...									
Male		323		91		486			900
Female		307		77		491			875
Non-Binary and Transgender		3		4		4			11
White		336		94		776			1,206
Hispanic		151		37		62			250
American Indian		67		17		55			139
Asian		5		3		9			17
African American		18		13		18			49
Other/Undisclosed		56		8		61			125

#### YTD Persons by location...

Ukiah Area	1026
Willits Area	259
North County	59
Anderson Valley	15
North Coast	356
South Coast	27
OOC/OOS	44



### AGE OF PERSONS SERVED

Children & Youth Young Adult Adult & Older Adult System RQMC

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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#### Total Number of...

Crisis Line Contacts Sept	8	67	15	10	124	120	14	
Total	75	25	258	358				

\*There were 37 logged calls where age was not disclosed. Those have been added to the total.

Crisis Line Contacts YTD	11	138	57	41	372	312	44	
Total	149	98	728	975				

#### by reason for call YTD...

Increase in Symptoms	337
Phone Support	231
Information Only	81
Suicidal ideation/Threat	180
Self-Injurious Behavior	15
Access to Services	92
Aggression towards Others	13
Resources/Linkages	26

#### Sept Calls from Law Enforcement to Crisis

TOTAL: 41
MCSO:10 CHP: 0 WPD: 0
FBPD: 2 Jail: 19 UPD: 10

#### by time of day YTD...

08:00am-05:00pm	667
05:00pm-08:00am	308

#### YTD Calls from Law Enforcement to Crisis

TOTAL: 109
MCSO: 28 CHP: 0 WPD: 3
FBPD: 9 Jail: 48 UPD: 21

#### Total Number of...

Emergency Crisis Assessments Sept	7	47	12	10	66	79	10	
Total	54	22	155	231				

Emergency Crisis Assessments YTD	9	109	50	39	184	201	38	
Total	118	89	423	630				

#### YTD by location...

Ukiah Valley Medical Center	260
Crisis Center-Walk Ins	156
Mendocino Coast District Hospital	74
Howard Memorial Hospital	79
Jail	34
Juvenile Hall	23
Schools	1
Community	3
FQHCs	0

#### YTD by insurance...

Medi-Cal/Partnership	441
Private	77
Medi/Medi	44
Medicare	33
Indigent	27
Consolidated	0
Private/Medi-Cal	2
VA	6



### AGE OF PERSONS SERVED

*Children & Youth*      *Young Adult*      *Adult & Older Adult System*      *RQMC*

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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#### Total Number of...

Inpatient Hospitalizations Sept	0	7	5	4	16	13	2	
Total	7	9	31					47

Inpatient Hospitalizations YTD	1	24	13	14	57	43	5	
Total	25	27	105					157

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
Sept	2	1	Sept	4	8.5%
YTD	6	10	YTD	13	8.3%

Days in the ER	0	1	2	3	4	5+	Unk
Sept	8	23	10	1	1		4
YTD	31	77	30	7	1	0	11
..by Hospital	0	1	2	3	4	5+	
AHUV	5	18	7	1	1	0	
Howard	3	3	1	0	0	0	
MCDH	0	2	2	0	0	0	

At Discharge	Discharged to Mendocino		Follow up Crisis Appt		Declined follow up Crisis appt	
Payor	Sept	YTD	Sept	YTD	Sept	YTD
Mendo Medi-cal	29	97	25	86	3	10
Indigent	1	9	1	8	0	1
Other Payor	3	11	2	5	0	5
YTD hospitalizations where discharge was out of county or unknown:						17
YTD number who declined a follow up appt:						16

Number of hospitalitation	1	2	3	4	5	6+
YTD Number of unduplicated clients	126	10	2	0	1	0



YTD hospitalizations by location...	
Aurora- Santa Rosa**	21
Restpadd Redding/RedBluff**	51
St. Helena Napa/ Vallejo**	54
Sierra Vista Sacramento**	0
John Muir Walnut Creek**	0
San Jose BH**	0
St Marys San Francisco**	2
Marin General**	4
Heritage Oaks Sacramento**	5
VA: Sacramento / PaloAlto / Fairfield / San Francisco	0
Other**	20

YTD hospitalizations by criteria...	
Danger to Self	76
Gravely Disabled	52
Danger to Others	1
Combination	28

Total Number of...

Full Service Partners Sept	Youth	TAY	Adult	BHC	Elder	Outreach	
Total	0	24	77	4	10	3	<b>118</b>

Total Number of...

Full Service Partners YTD	Youth	TAY	Adult	BHC	Elder	Outreach	
Total	0	25	80	4	18	17	<b>144</b>

Contract Usage	Budgeted	YTD
Medi-Cal ( 60% FFP)	\$14,735,000.00	\$4,423,874.00
MHSA	\$1,786,450.00	\$360,808.00
ReAlignment	\$718,672.00	\$249,725.00
Medication Management	\$1,100,000.00	\$335,537.00

Estimated Expected FFP	Sept	YTD
Expected FFP	\$729,926.00	\$2,654,324.40



Services Provided						
Whole System of Care	Sept	Sept	Sept	YTD	YTD	YTD
Count of Services Provided	Youth	Y Adult	Adults	Youth	Y Adults	Adults
*Assessment	116	17	188	319	88	673
*Case Management	286	169	953	879	510	2920
*Collateral	140	2	4	473	17	10
*Crisis	53	19	229	156	117	633
*Family Therapy	140	2	1	465	8	7
*TFC	24			129		
*Group Therapy	0	0		1	1	
*Group Rehab	371	25	41	1506	74	152
*ICC	426			1379	25	
*Individual Rehab	417	98	464	1277	355	1348
*Individual Therapy	678	140	370	1862	383	1112
*IHBS	168			525	4	
*Psychiatric Services	30	27	333	149	93	986
*Plan Development	82	12	109	235	51	363
*TBS	4			29		
<b>Total</b>	<b>2935</b>	<b>511</b>	<b>2692</b>	<b>9384</b>	<b>1,726</b>	<b>8,204</b>
No Show Rate	7.9%			8.9%		
<b>Average Cost Per Beneficiary</b>	<b>\$1,091</b>	<b>\$832</b>	<b>\$763</b>	<b>\$2,620</b>	<b>\$2,257</b>	<b>\$1,783</b>

Count of Services by Area	Sept	Sept	Sept	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Anderson Valley	1	1		13	1	
South Coast	0	3		0	3	
North Coast	202	28	553	566	163	1,724
North County	111			235		
Ukiah	2,114	470	2,075	7,136	1,525	6,287
Willits	507	9	62	1,434	34	193

Meds Management	Sept	Sept	Sept	YTD	YTD	YTD
	Youth	Y Adult	Adults	Youth	Y Adults	Adults
Ukiah Unduplicated Clients	38	19	238	94	46	411
Fort Bragg Unduplicated Clients	1	6	67	5	11	132
Ukiah Services	58	33	367	238	115	1122
Fort Bragg Services	1	12	106	6	28	338