

SPECIFICATIONS

The County of Mendocino is soliciting information for the leasing of (4) Mail Machines for (4) Location in the County of Mendocino. We currently have the following Mail Machines. This would be a 60 month lease for all (4) machines.

Current Machines

Ukiah, Ca. Connect+3000 Ukiah, Ca. DM400 Fort Bragg, Ca. DM400 Willits, Ca. DM200

Questions

- 1. What is the response time for a service call when a Mail Machine is down and not working?
- 2. What area is the Repair Technician(s) being dispatched from that handles service and repairs for our area ?
- 3. What is the turn around time to get parts for repairing mail machines that are down after ordered by Technician?
- 4. Please breakdown cost per month, annual, and by a 60 month lease for each mail machine.
- 5. Please describe all reporting each machine will provide, for billing, tracking, usage, credits, and all monies of all mail pieces.
- 6. Please list all additional fees
- 7. Please include the cost of each ink cartridge, tape roll, and glue used on each model.

Thank You

David Mendez

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