

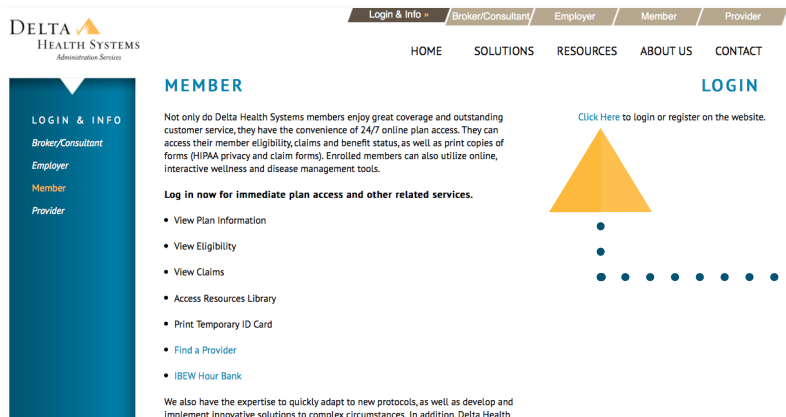
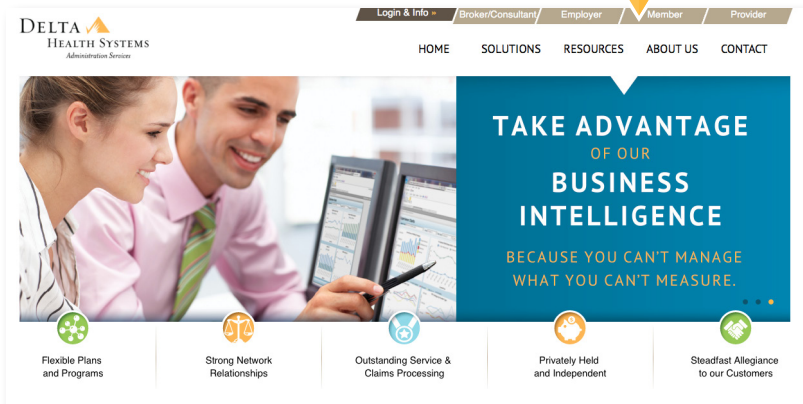
BENEFITS UPDATE: ACCESS YOUR EOBs ONLINE

Delta Health Systems is excited to announce our new, online Explanation of Benefits (EOB) capability that allows you to suppress receiving paper copies! This feature is completely free and one of many ways Delta Health Systems is seeking to improve your experience as a member.

GETTING STARTED: Follow the steps below to start accessing your EOBs online.

Go to **deltahealthsystems.com**
and click **Member**.

1

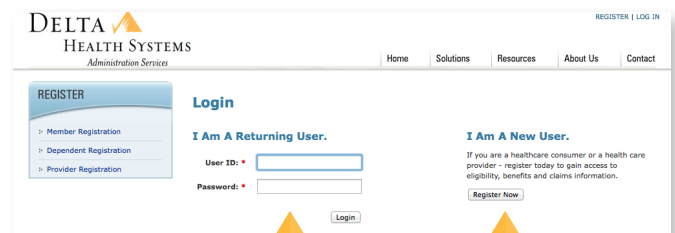


Select **Click Here** to
login or register.

2

Enter your **User ID** and **Password**
or click **Register Now** if you do
not have a User ID and Password.

3



OR

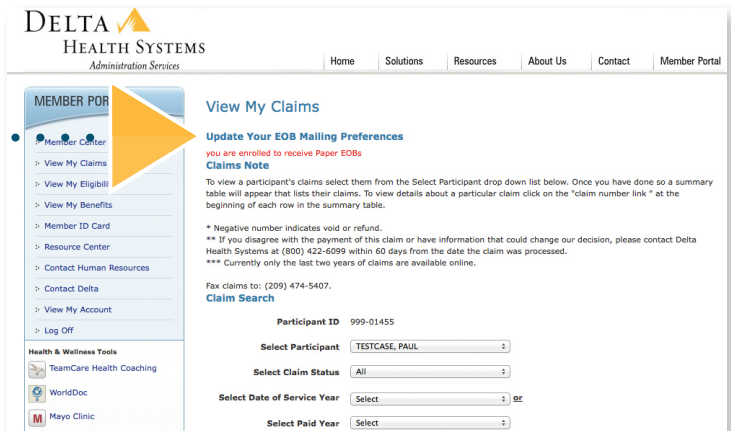
Once you have
logged in, click on
View My Claims.

4



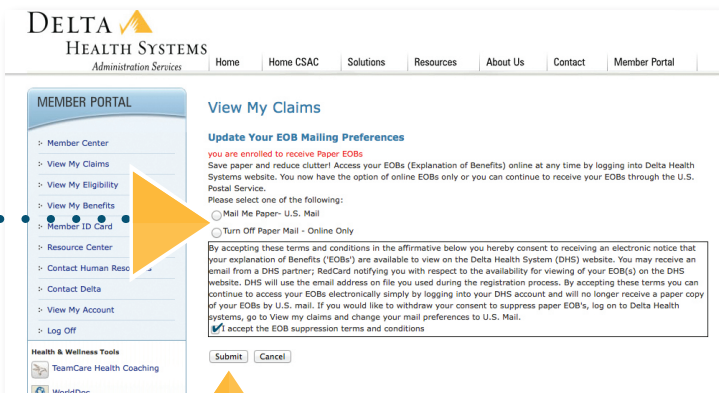
Next, click on **Update Your
EOB Mailing Preferences.**

5



Select if you want
to suppress the paper
copies sent to you
through the mail.

6



Accept the paper EOB
suppression Terms
and Conditions and
click **Submit.**

7

Note:

If paper is suppressed, you will receive an email every 21 days if you or a family member have received care, but an electronic EOB is available once a claim is processed (click on "Processed" in the Status column of your Claims Search Result).

At any time, you can change the option to suppress or unsuppress hard copy EOBs.