

## COUNTY OF MENDOCINO

## Executive Office

Central Services Division

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# COUNTY OF MENDOCINO • REQUEST FOR PROPOSAL ADDENDUM No. 5

## EXCLUSIVE EMERGENCY AMBULANCE SERVICE OPERATOR FOR THE MENDOCINO COUNTY EXCLUSIVE OPERATING AREA

RFP No.

Addendum Issue Date:

RFP Issue Date:

RFP Submission Deadline:

56-17

July 9, 2019

February 19, 2019

September 3, 2019 - 4:00pm

#### VENDOR INQUIRIES/MENDOCINO COUNTY RESPONSES

1. **Vendor Inquiry:** Can the County provide the total number of 911 incidents per year for the past three years?

**County of Mendocino Response/Clarification:** Per the County dispatch provider (this includes the entire county; the dispatch data may provide better detail within the EOA):

2016	9,925
2017	10,620
2018	10.533

2. **Vendor Inquiry:** Can the County provide the total number of medical 911 calls received by the dispatch center?

**County of Mendocino Response/Clarification:** Per the County dispatch provider (this includes the entire county; the dispatch data may provide better detail within the EOA):

2016	9,569
2017	9,828
2018	9,770

3. **Vendor Inquiry:** Can the County provide the total number of transfer requests per year for the past three years, differentiated by level of service (ALS, BLS, CCT)?

County of Mendocino Response/Clarification: (per dispatch) Currently dispatch treats all Transfer Requests for Medstar Ambulance as ALS unless there is a BLS Ambulance staffed, which is mostly when they are unable to staff an ALS Ambulance. Dispatch does not track Verihealth transfers; however, when a Verihealth ambulance is conducting a transfer, it is logged as unavailable (including start and stop times). The unit number and call type from the

dispatch data may provide an estimate of the transfer requests per year and the type of unit that completed the request.

4. **Vendor Inquiry:** Can the County provide the total number of transfer transports per year for the past three years, differentiated by level of service (ALS, BLS, CCT)?

**County of Mendocino Response/Clarification:** Per the County dispatch provider (this includes the entire county; the dispatch data may provide better detail within the EOA):

	ALS	BLS	CCT
2016	1,292	80	N/A
2017	1,582	75	N/A
2018	1,449	119	N/A

CCT transfers are not tracked separately.

5. **Vendor Inquiry:** Can the County provide the total number of 911 ambulance on-scene arrivals for the past three years?

**County of Mendocino Response/Clarification:** Per the County dispatch provider (this includes the entire county; the dispatch data may provide better detail within the EOA):

2016	7,641
2017	7,529
2018	7,488

6. **Vendor Inquiry:** Can the County provide the total number of transfer on-scene arrivals per year for the past three years?

**County of Mendocino Response/Clarification:** Per the County dispatch provider (this includes the entire county; the dispatch data may provide better detail within the EOA):

2016	1,230
2017	1,371
2018	1,406

7. **Vendor Inquiry:** Can the County provide the total number of 911 ambulance transports per year, differentiated by level of service (ALS, BLS, CCT)?

**County of Mendocino Response/Clarification:** Per the County dispatch provider (this includes the entire county; the dispatch data may provide better detail within the EOA):

	ALS	BLS	CCT
2016	6,790	217	N/A
2017	7,191	280	N/A
2018	6,776	525	N/A

CCT is not applicable for 911 ambulance transports.

8. **Vendor Inquiry:** Can the County provide the total number of out-of-County transports per year for the past three years differentiated by level of service (ALS, BLS, CCT)?

**County of Mendocino Response/Clarification:** Currently, the dispatch center only tracks IFT for one of the providers. If the destination was out-of-County, it would be captured in the dispatch data provided.

9. **Vendor Inquiry:** Can the County provide the average time-on-task for 911 calls?

**County of Mendocino Response/Clarification:** The average time-on-task is available using the computer dispatch data provided.

10. **Vendor Inquiry:** Can the County provide the average time-on-task for IFT transfers?

**County of Mendocino Response/Clarification:** The average time-on-task is available using the computer dispatch data provided.

11. **Vendor Inquiry:** Can the County provide the average time-on-task for cancelled 911 calls (AMA, RMA)?

**County of Mendocino Response/Clarification:** The average time-on-task is available using the computer dispatch data provided.

12. **Vendor Inquiry:** Can the County provide the average time-on-task for transported 911 calls?

**County of Mendocino Response/Clarification:** The average time-on-task is available using the computer dispatch data provided.

13. **Vendor Inquiry:** Can the County provide the total number of EMD'd calls?

**County of Mendocino Response/Clarification:** Per the County dispatch provider (this includes the entire county; the dispatch data may provide better detail within the EOA):

2016	8,440
2017	8,500
2018	8,263

14. **Vendor Inquiry:** Can the County provide these EMD'd calls broken down by determinant code (or at least by Omega, Alpha, Bravo, Charlie, Delta, Echo)?

**County of Mendocino Response/Clarification:** Per the County dispatch provider (this includes the entire county; the dispatch data may provide better detail within the EOA):

	Alpha	Bravo	Charlie	Delta	Echo
2016	1,772	2,985	3,806	1,977	85
2017	2,034	2,895	1,303	2,195	86
2018	1,890	2,768	1,348	2,165	96

15. **Vendor Inquiry:** Can the County provide emergency call-taking processing times (call receipt to determinant code generation)?

**County of Mendocino Response/Clarification:** The dispatch provider is currently building a report to provide this information. The contractor response times will be calculated from time dispatched to time on-scene; the call receipt to EMD determinant time period is not part of the response time performance.

16. **Vendor Inquiry:** Can the County also provide emergency call-taking processing times (call receipt to dispatch times)?

**County of Mendocino Response/Clarification:** The dispatch provider is currently building a report to provide this information. The contractor response times will be calculated from time dispatched to time on-scene; the call receipt to dispatch time period is not part of the response time performance.

#### Questions Received During the Second Proposers Conference on May 29, 2019

17. **Inquiry:** Laytonville has a tax for ambulance and life support coverage. What should we say to the taxpayer now that the services will be covered by private ambulance?

**County of Mendocino Response/Clarification:** The County has no response regarding communication with constituents.

18. **Inquiry:** If a private ambulance takes over the EOA, and we lose our ability to transport because they are providing ALS ambulance, can we still use a BLS ambulance when the ALS ambulance is committed to a call somewhere else?

**County of Mendocino Response/Clarification:** An EOA requires all ambulance transportation to be provided by the successful bidder, which may include its subcontractors. Any current ambulance provider, BLS or ALS, would not be able to perform transports within the EOA unless it was a subcontractor to the contracted provider.

19. **Inquiry:** Can we get the EMS data in excel?

**County of Mendocino Response/Clarification:** Yes. This data has been posted and made available on the County and LEMSA's websites.

20. **Inquiry:** The City of Ukiah has questions that were not answered, will we be afforded time and opportunity to respond to them when the answers come out?

**County of Mendocino Response/Clarification:** The County extended the inquiry period deadline via separate addenda.

21. **Inquiry:** Is there an opportunity to change the deadline of the RFP without having to go back to the state?

**County of Mendocino Response/Clarification:** Any change to the timeline, including the proposal deadline, would need to be approved by the state EMS Authority.

22. **Inquiry:** I would like clarification on the state requirements on the deadline dates if it needs to be extended.

**County of Mendocino Response/Clarification:** When there are changes to the RFP, including the deadline for proposal submission, these must be sent to the state EMS Authority through the LEMSA for review and approval.

23. **Inquiry:** Addendum 2 states "in addition to providing a proposal for response times as proposed in the RFP, the County is requiring bidders an option for shorter response times," "the County is requiring bidders submit an option that does not include inter-facility transport," and "the County has the option to accept one or none of the options proposed." Is the County asking for three different bids? Please clarify how many bids the County will be accepting.

**County of Mendocino Response/Clarification:** One proposal is required. Within that proposal, different options are required to fully understand the implications of services included and related response times. This could be interpreted as up to four bids (i.e., 1) original, 2) shorter response times, 3) level of services, and 4) response times + level of services [if the combination of 2 & 3 causes a difference]).

24. **Inquiry:** Would there be an opportunity for a non-bidder, current provider to meet with County staff to address concerns about the RFP and potential bids?

**County of Mendocino Response/Clarification:** Aside from the formal MOU agreement between the City of Ukiah which includes the presence of legal counsel for both the City and County, County staff are not permitted to meet with any individuals or companies about the RFP. No one is permitted to discuss potential bids.

25. **Inquiry:** Who will be the technical experts on the proposal process and how do we inform those experts of our concerns?

**County of Mendocino Response/Clarification:** The technical experts have not been selected yet. They will include experts in first response and EMS administration.

26. **Inquiry:** Have the addenda been reported and approved by the state?

**County of Mendocino Response/Clarification:** The addenda were reported and tentatively approved by the state. Formal approval is pending.

27. Inquiry: The Letter Agreement between the City of Ukiah and County is not being followed.

**County of Mendocino Response/Clarification:** If the City of Ukiah has a concern about its written Agreements with the County, the appropriate City official should submit this to the County in writing in accordance with established requirements.

28. **Inquiry:** If the City of Ukiah has the opportunity to confer with the County, why can't another entity such the Laytonville Fire Department confer with the County?

**County of Mendocino Response/Clarification:** The City of Ukiah has asserted certain rights that the County has agreed to discuss as documented in written agreements between the City and the County. If another entity believes it is in a similar situation as the City of Ukiah, that entity can make a formal legal request to County Counsel and the County Executive Office.

29. **Inquiry:** At what point can fire districts communicate with a member of the Board of Supervisors and to what degree can that communication be?

**County of Mendocino Response/Clarification:** The fire districts can communicate; however, County staff have recommended to the Board of Supervisors that they not engage in dialogue with potential bidders and subcontractors as the Board will be awarding the contract and should remain neutral through the proposal, evaluation, and award process.

30. **Inquiry:** Because the RFP did not go before the Board of Supervisors before its final form for public comment, where has there been an opportunity for the public and constituents to comment on the RFP and the RFP process?

**County of Mendocino Response/Clarification:** The public and constituents have the opportunity to comment on any RFP once it is released publicly. The County does not have a

governmental process to support public comment on any draft of an RFP. However, Coastal Valleys EMS Agency and the County did conduct a stakeholder, constituent, and public input period during 2013-2015 based on the 2013-2014 EMS system assessment. This helped inform the proposed EOA framework and related services.

- 31. **Inquiry:** Where was the opportunity for the Board of Supervisors to receive comments from subcontractors, community members, and fire agencies to discuss the requirements of the RFP in a public setting prior to the release of the RFP? Where does that opportunity now rest for agencies to do that?
  - **County of Mendocino Response/Clarification:** The first opportunity for input was during the 2013-2014 EMS system assessment. The results from this assessment were shared with the Board of Supervisors. On August 15, 2017, the Board approved an updated timeline for the EMS RFPs and reconsidered that action during its September 19, 2017, meeting. There was public comment during each of those meetings, and the Board of Supervisors allows public comment at each of their ongoing meetings. The two RFP proposers' conferences have also provided opportunities to share feedback as well as submit questions to the County.
- 32. **Inquiry:** Have the public been invited to the proposers' conference? Has there been a public notice for this proposers' conference?
  - **County of Mendocino Response/Clarification:** Although proposers' conferences are specifically designed for potential RFP proposes, they have been open to the public and public notice was provided.
- 33. **Inquiry:** Would a BLS ambulance that met with an ALS provider satisfy the response time requirement?
  - **County of Mendocino Response/Clarification:** Yes. When both the ALS unit AND the BLS Ambulance are on scene, the clock stops as an ALS Ambulance is considered to be on-scene (all required ALS equipment and supplies must be transferred to the BLS ambulance, if the response results in an ALS transport).
- 34. **Inquiry:** Several of the recent providers at the EMCC meeting discussed the problem of the volume of mental health transport. Has there been a discussion by the County about researching alternative means? Do proposers need to consider mental health transport as part of the proposal?
  - **County of Mendocino Response/Clarification:** This RFP process did not research alternative means for mental health transport. The RFP requires proposers to consider mental health transport, as well as all other regulatory requirements, as part of the original proposal. As the exclusive provider of ambulance transportation, the contractor is responsible for all Inter-Facility Transport (IFT) and may propose alternatives as it feels appropriate. Under Addendum #2, Option 2, IFT is excluded and the proposer would not have to consider mental health or any other IFTs is this Option/scenario.
- 35. **Inquiry:** Follow-up question to #134 on Addendum #3. It states that ALS funding is intended as a short- term use subject to annual Board of Supervisors approval. Will the Board of Supervisors be considering the item to know whether those funds and those services can be discussed as part of this process?
  - **County of Mendocino Response/Clarification:** Funding allocated by the Board of Supervises to enhance ALS services in rural areas was designated as a short term use of County General Fund (\$198,000). This funding and the corresponding agreements have been subject to annual

Board of Supervisors approval. It was intended to build the capacity of local BLS providers and strengthen their ability to partner and participate in the ALS requirements of an EOA. It is not anticipated that funding will continue once the EOA provider is in place, but rather that these providers (Laytonville, Covelo, and Anderson Valley) will utilize this opportunity to build on their ALS enhancement experiences over the past three years to partner with the EOA provider. All decisions about County General Fund appropriations are up to the Board of Supervisors, and subject to their review and approval.

- 36. **Inquiry:** Will an EMT permit exemption for ambulance drivers still be allowed for unplanned but necessary situations?
  - **County of Mendocino Response/Clarification:** County staff and advisors recommended a minimum ambulance staffing of two EMTs or EMT/Paramedic when ALS is required.
- 37. **Inquiry:** What is the status of the County's relationship with Garberville Ambulance? Is it locked in for them to continue their response to Lake County? What about Cloverdale?
  - County of Mendocino Response/Clarification: The County currently has a mutual aid relationship with Garberville Ambulance and Cloverdale Ambulance to support the border regions of the County. The EOA contracted provider will not be required to subcontract with any ambulance provider. The state EMS Authority will not approve any RFP that requires subcontracting with a specific provider(s). Coastal Valley's EMS Agency believes that the current mutual-aid relationships may be the most cost-effective option for covering certain areas; however, the bidders may propose transport services best suited for their operations.
- 38. **Inquiry:** When are providers held accountable for their performance?
  - **County of Mendocino Response/Clarification:** The providers are held accountable for their performance based on the criteria and time periods specified in the RFP, and according to the administration and medical direction of the LEMSA. Failure meet the performance standards are considered a material breach of the contract and may lead to termination of the contract.
- 39. **Inquiry:** Covelo on the response map shows it larger than it should be, almost as big as Willits.
  - **County of Mendocino Response/Clarification:** The response maps are being reviewed for accuracy.
- 40. **Inquiry:** The County's general response to all response time questions were "response areas are determined based on population density...with input from advisory committee," but there is no response to where the population density does not match the areas that are not clearly distinguished based on population. Is the County reviewing those areas that are bordering other areas, for example north of Lake Mendocino and area southeast of Ukiah?
  - **County of Mendocino Response/Clarification:** The County has provided the most up to date maps available as part of this addendum.
- 41. **Inquiry:** Maps lack sufficient quality and detail to see boundaries.
  - **County of Mendocino Response/Clarification:** Coastal Valleys EMS Agency and the County requested additional quality and detail to see boundaries, and has provided the most up to maps as part of this addendum.
- 42. **Inquiry:** Brooktrails population on the map show it is equal to Willits.

**County of Mendocino Response/Clarification:** The County has provided the most up to date maps available as part of this addendum.

43. **Inquiry:** What were the population density threshold used to determine "rural" and "wilderness" in creating the maps?

**County of Mendocino Response/Clarification:** 2010 census block data was utilized for the population density mapping. The following table describes each zone.

Area	Density
Urban/Metro	>1,000 sq. mi.
Suburban	50-1,000 sq. mi.
Rural	7-50 sq. mi.
Wilderness	<7 sq. mi.

#### **Questions Received in Writing after the Second Proposers Conference**

44. **Vendor Inquiry:** Can the County provide payor mix information for ground transports for the past two years?

County of Mendocino Response/Clarification: See table below

Payer Type	2017	2018
Medicare	49.11%	51.03%
MediCal	35.11%	33.93%
Insurance	10.47%	10.64%
Private Pay	5.27%	4.39%
Total	100.0%	100.0%

45. **Vendor Inquiry:** Can the County provide the number of psychiatric/behavioral transfers for the past two years, including the location of the receiving facilities?

**County of Mendocino Response/Clarification:** Please see below for data from July 2017 to May 2019.

Total Hospitalizations: 1276

Redwood Community Crisis Center: 1191

Out of county: 85

Redwood Community Crisis Center Hospitalization Break Down:

Alta Bates:	1
Aurora:	186
CPMC:	2
Chico BH:	1
David Grant:	5
Fort Miley:	5
Fremont:	9
Heritage Oaks:	11
John Muir:	6

Langley Porter	5
Marin General:	12
Mather:	4
Napa CSU:	1
Palo Alto:	3
Queen of the Valley:	1
San Jose:	15
Santa Cruz CSU:	1
Sempervirens:	2
Sierra Vista:	6
Sonoma CSU:	7
St Mary's:	27
St Francis	9
Sutter:	4
Yuba PHF:	1
Telecare PHF:	1
TeleHeritage:	1
West Hills:	1
Woodland:	7
Restpadd/Redding:	187
Restpadd/Red Bluff:	178
St Helena Deer Park/Gero:	267
St Helena Vallejo:	225

Kaiser clients: 14

- 46. Regarding the response data recently provided:
  - a. Vendor Inquiry: Can the County provide a shapefile that shows grids, old zones and new zones, and population density for events so proposers can identify and categorize each event into the correct response time bucket? This includes any shapefile that was used to create the maps provided in the RFP documents.

**County of Mendocino Response/Clarification:** The available shapefiles have been uploaded and are available through the RFP listing.

b. Vendor Inquiry: Can the County provide a data field that shows response code, zone, density?

**County of Mendocino Response/Clarification:** All calls are dispatched the same. Currently, each agency determines the response code. The zone is available through the jurisdiction dispatched. Density is not currently captured by CAD data as this is a new EOA.

c. **Vendor Inquiry:** Can the County provide an EMD crosswalk categorized by response type (Code 2, Code 3) and/or MPDS code?

**County of Mendocino Response/Clarification:** All calls are dispatched the same. Currently, each agency determines the response code. The current approach in Sonoma County approved by the CVEMSA Medical Director is provided in the table below. It is anticipated that Mendocino

<sup>\*</sup>MedStar does not transport Kaiser because Kaiser arranges their own transportation

County will follow a similar methodology towards the EMD crosswalk within this new EOA as there is the same EMS Medical Director.

EMD Type	1 <sup>st</sup> Due	1 <sup>st</sup> ALS	Transport
Alpha	Code 2	Code 2	Code 2
Bravo	Code 3	Code 2	Code 2
Charlie	Code 3	Code 3	Code 2
Delta	Code 3	Code 3	Code 3
Echo	Code 3	Code 3	Code 3

d. **Vendor Inquiry:** Can the County provide a resource (unit #) guide to assist in categorizing events by type (mutual aid events, events in non-EOA areas, etc.)?

County of Mendocino Response/Clarification: (dispatch answer) See below

Resource	Department	Resource	Department
A7420	Anderson Valley Amb	A9110	Medstar/Ukiah Amb
AVAMB	Anderson Valley Amb	A9111	Medstar/Ukiah Amb
M7420	Anderson Valley Amb	A9112	Medstar/Ukiah Amb
CS	CalStar	A9113	Medstar/Ukiah Amb
CS1	CalStar	A9114	Medstar/Ukiah Amb
CS11	CalStar	A9115	Medstar/Ukiah Amb
CS3	CalStar	A9116	Medstar/Ukiah Amb
CS4	CalStar	A9150	Medstar/Ukiah Amb
CS70	CalStar	M9111	Medstar/Ukiah Amb
CS8	CalStar	M9112	Medstar/Ukiah Amb
M45	Cloverdale Amb	M9113	Medstar/Ukiah Amb
M46	Cloverdale Amb	M9114	Medstar/Ukiah Amb
M645	Cloverdale Amb	M9115	Medstar/Ukiah Amb
B120	Coast life support	M9116	Medstar/Ukiah Amb
B121	Coast life support	M9118	Medstar/Ukiah Amb
B122	Coast life support	M9150	Medstar/Ukiah Amb
CSAMB	Coast life support	QRV9151	Medstar/Ukiah Amb
M120	Coast life support	QRV9152	Medstar/Ukiah Amb
M121	Coast life support	REACH1	REACH
M122	Coast life support	REACH18	REACH
A5525	Covelo Fire	REACH3	REACH
A5526	Covelo Fire	REACH5	REACH
A5527	Covelo Fire	REACH50	REACH
M5525	Covelo Fire	REACH6	REACH
A7125	Elk Fire	REACH7	REACH
ENLOE	Enloe Flight Care	HENRY1	Sonoma County Sheriff
A9140	Fort Bragg Amb	M6520	Ukiah City Fire
A9141	Fort Bragg Amb	M6521	Ukiah City Fire
A9142	Fort Bragg Amb	M6524	Ukiah City Fire

M9140	Fort Bragg Amb	M9130	Verihealth
M9141	Fort Bragg Amb	M9131	Verihealth
M9142	Fort Bragg Amb	M9132	Verihealth
GAAMB	Garberville Ambulance	M9133	Verihealth
A195	Lake Pillsbury Fire	M9134	Verihealth
A5120	Laytonville Fire	A9130	Verihealth
A5121	Laytonville Fire	A9131	Verihealth
M5120	Laytonville Fire	A9132	Verihealth
M5121	Laytonville Fire	A9133	Verihealth
		A9134	Verihealth

e. **Vendor Inquiry:** If the data above (question #d) includes interfacility (IFT) events, will there be a way to differentiate between these and emergency events?

County of Mendocino Response/Clarification: (dispatch answer) Interfacility Transfers or IFT's performed by Medstar and Fort Bragg Ambulance will have the Call Type of "MEDIFT." HFECC does not track IFT's for Verihealth. Currently, when Verihealth Ambulance goes on an IFT, it is placed on an Incident with a call type of OAM. The HFECC does not track Verihealth's times on an IFT and the OAM call type is used for various "Miscellaneous" incidents.

f. **Vendor Inquiry:** Similarly, can the County provide data identifying long-distance transports, especially for IFT?

**County of Mendocino Response/Clarification:** (dispatch answer) The original and destination locations are provided in the CAD data. If the destination hospital or facility is listed as "HOSP" then the destination hospital or facility is listed in the notes of the call.

g. Vendor Inquiry: What is "return time" data?

**County of Mendocino Response/Clarification:** (dispatch answer) "Return Time" is the time a unit leaves a call to when that unit returns to either its quarters / base or is available in its response area / posting location.

h. **Vendor Inquiry:** Regarding call type definitions, can the County provide the definitions of the following list of codes:

• FAA	• FSR	• LEIJ	• MEDS	<ul><li>OAMT</li></ul>
• FFA	• FVC	• LEO	• MOA	<ul><li>OAR</li></ul>
• FFAS	• FVP	• LEOAOA	• MRE	<ul><li>OAT</li></ul>
• FOA	• FWL	• MEDA	<ul><li>MREW</li></ul>	<ul> <li>OOU</li> </ul>
• FOD	• HAS	<ul> <li>MEDAD</li> </ul>	• MTC	<ul><li>PAA</li></ul>
• FOO	• HFS	• MEDB	<ul><li>MTCNI</li></ul>	<ul><li>PAO</li></ul>
• FSC	• HSB	• MEDC	• MTX	<ul><li>PAP</li></ul>
• FSCA	• HSE	<ul><li>MEDD</li></ul>	• OAC	<ul><li>PAPL</li></ul>
• FSM	• HSG	• MEDE	• OAF	
• FSO	• HZM	<ul> <li>MEDINT</li> </ul>	• OAM	

### County of Mendocino Response/Clarification: (dispatch answer) See below:

TYPE	DEFINITION	TYPE	DEFINITION
FAA	FIRE, AIRCRAFT	MEDB	MEDICAL, BRAVO
FCS	FIRE, SMOKE CHECK	MEDC	MEDICAL, CHARLIE
FFA	FIRE, FALSE ALARM	MEDD	MEDICAL, DELTA
FFAS	FIRE, FALSE ALARM STATE	MEDE	MEDICAL, ECHO
FOA	FIRE, ASSIST	MEDINT	MEDICAL, INTER-FACILITY
FOD	FIRE, DEBRIS	MEDM	MEDICAL, MASS CASUALTY
FOI	FIRE, IMPROVEMENT	MEDO	MEDICAL, OMEGA
FOO	FIRE, OTHER	MEDS	MEDICAL, STANDBY
FSC	FIRE, COMMERCIAL	MOA	MED, MEDICAL ASSIST
FSCA	FIRE, COMMERCIAL ALARM	MRE	MED - RESCUE
FSM	FIRE, MULTI FAMILY	MRESH	MED - RES - SHORT HAUL
FSMA	FIRE, MULTI FAMILY ALARM	MREW	MED - WATER RESCUE
FSO	FIRE, OTHER	MTC	MED, TRAFFIC COLLISION
FSR	FIRE, RESIDENTIAL	MTCM	MED, TC, MASS CASUALTY
FSRA	FIRE, RESIDENTIAL ALARM	MTCNI	TRAFFIC COLLISN, NON-INJ
FVC	FIRE, VEH COMMERCIAL	MTX	MED, WITH EXTRICATION
FVP	FIRE, VEH PASSENGER	OAC	OTH, FIRE COVER
FWL	FIRE, WILDLAND	OACM	OTH, MEDICAL COVER
HAS	HAZ, AIRCRAFT	OAF	FLIGHT FOLLOWING, STATE
HFS	HAZ, FIRE MENACE STANDBY	OAFC	FLIGHT FOLLOWING, CO-OP
HOA	HAZ, ASSIST	OAFM	FLIGHT FOLLOWING, MEDICAL
HSB	HAZ, BOMB THREAT	OAM	OTH, MISCELLANEOUS
HSE	HAZ, ELECTRICAL	OAMD	OTHER MISC. DISPLAY
HSG	HAZ, GAS	OAMT	OTH, TRAINING
HTT	HAZ, TERRORIST THREAT	OAP	OTH, STAFFING PATTERN
HZM	HAZARDOUS CONDITION	OAR	OTH, REFERRAL
HZM1	HAZMAT, LEVEL 1	OAT	OTH, TRANSFER
HZM2	HAZMAT, LEVEL 2	OAV	OTH, VEG MGMT
HZM3	HAZMAT, LEVEL 3	OES	OTH, SERVICES
HZM3M	HAZMAT, L3, MASS CASUALTY	OOA	OTH, ASSIST
LEB	LE, ARSON BOMB	OOAFC	OTH-CREW-OOU
LEBK	LE, ARSON BOMB, K9	OOU	OTH, OUT OF UNIT
LEI	LE, INVESTIGATION	OUT	OUT OF SERVICE ACTIVITY
LEIJ	LE INVESTIGATION, JDSF	PAA	PA, AGENCY
LEO	LE, OTHER	PAD	PA, DEMO
LEOAOA	LE, ASSIST OTHER AGENCY	PAF	PA, FLOODING
LEOJ	LE, JDSF	PAO	PA, OTHER
MED	MEDICAL	PAP	PA, PERSON
MEDA	MEDICAL, ALPHA	PAPL	PA, PERSON LIFT ASSIST
MEDAD	MED, AIRCRAFT DOWN	PSR	PA, SEARCH&RESCUE
		TEST	OTH, MISCELLANEOUS

#### ALL OTHER SPECIFICATIONS REMAIN IN FULL FORCE AND EFFECT.

Acknowledgment of receipt of this addendum is required to be included in your proposal. You may indicate such inclusion in narrative form within your proposal or by attaching a copy this addendum to your proposal.

Any questions or concerns regarding this matter should be directed to Janelle Rau, Deputy Chief Executive Officer, at the phone numbers or email addresses below:

707-463-4441 <a href="mailto:rfp@mendocinocounty.org">rfp@mendocinocounty.org</a>