



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County-providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

Children, Youth, & Young Adult System

Adult & Older Adult System

RQMC

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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Persons Admitted to...

Outpatient Services Mar	50	42	14	8	24	36	3	
Total	114				63			177

Crisis Services Mar	9	23	11	7	40	45	14	
Total	50				99			149

Unduplicated Persons...

Served in Mar	307	272	71	54	264	384	61	
Total	704				709			1,413

Unduplicated Persons...

Served Fiscal Year to Date	491	506	190	114	532	640	132	
Total	1,301				1,304			2,605

Identified As (YTD)...

Male	670				673			1,343
Female	617				627			1,244
Non-Binary and Transgender	14				4			18

White	668				1031			1,699
Hispanic	305				72			377
American Indian	93				76			169
Asian	13				12			25
African American	39				26			65
Other/Undisclosed	183				87			270

YTD Persons by location...

Ukiah Area	1409
Willits Area	358
North County	95
Anderson Valley	28
North Coast	583
South Coast	61
OOC/OOS	71



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Total Number of...

Crisis Line Contacts Mar

8	37	21	5	205	177	22	
Total 71				404			475

*There were 114 logged calls where age was not disclosed. Those have been added to the total.

Crisis Line Contacts YTD

80	438	167	152	1552	1510	163	
Total 837				3,225			4,062

by reason for call YTD...

Increase in Symptoms	1015
Phone Support	1151
Information Only	834
Suicidal ideation/Threat	635
Self-Injurious Behavior	38
Access to Services	250
Aggression towards Others	37
Resources/Linkages	102

Mar Calls from Law Enforcement to Crisis

TOTAL: 41		
MCSO: 16	CHP: 1	WPD: 4
FBPD: 6	Jail: 7	UPD: 7

by time of day YTD...

08:00am-05:00pm	2589
05:00pm-08:00am	1473

YTD Calls from Law Enforcement to Crisis

TOTAL: 433		
MCSO: 152	CHP: 11	WPD: 34
FBPD: 62	Jail: 81	UPD: 93

Total Number of...

Emergency Crisis Assessments Mar

6	28	13	5	66	75	15	
Total 52				156			208

Emergency Crisis Assessments YTD

53	279	113	110	494	533	111	
Total 555				1,138			1,693

YTD by location...

Ukiah Valley Medical Center	620
Crisis Center-Walk Ins	587
Mendocino Coast District Hospital	235
Howard Memorial Hospital	200
Jail	28
Juvenile Hall	15
Schools	4
Community	4
FQHCs	0

YTD by insurance...

Medi-Cal/Partnership	1149
Private	210
Medi/Medi	174
Medicare	65
Indigent	82
Consolidated	0
Private/Medi-Cal	4
VA	6



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Total Number of...

Inpatient Hospitalizations Mar	1	4	4	1	17	15	3	
Total	10				35			45

ReHospitalization within 30 days	Youth	Adult	0-2 days in the Hospital	Admits	% of total Admits
Mar	0	2	Mar	3	6.7
YTD	19	36	YTD	47	8.9

Days in the ER	0	1	2	3	4	5	Unk
Mar	3	24	8	3	0	2	5
YTD	93	276	83	24	8	3	38

Inpatient Hospitalizations YTD	15	90	39	42	175	140	27	
Total	186				342			528

YTD by location...	
Aurora- Santa Rosa**	75
Restpadd Redding/RedBluff**	165
St. Helena Napa/ Vallejo**	206
Sierra Vista Sacramento**	6
John Muir Walnut Creek**	2
San Jose BH**	10
St Marys San Francisco**	7
Marin General**	5
Heritage Oaks Sacramento**	7
VA: Sacramento / PaloAlto / Fairfield / San Francisco	6
Other**	39

YTD by criteria...	
Danger to Self	269
Gravely Disabled	144
Danger to Others	7
Combination	108

YTD at discharge...	
409 Discharged to Mendocino Cnty	
349 Had a Post-Hospital Session	
0.71 Avg days to Exit Interview	

Total Number of...

Full Service Partners Mar	Youth	TAY	Adult	BHC	Elder	Outreach	
Total	3	22	73	11	10	48	167

Total Number of...

Full Service Partners YTD	Youth	TAY	Adult	BHC	Elder	Outreach	
Total	4	24	81	11	12	51	183



Services Provided				
Whole System of Care	Mar	Mar	YTD	YTD
Count of Services Provided	Youth	Adults	Youth	Adults
*Assessment	208	231	1558	1394
*Case Management	615	885	4067	6423
*Collateral	196	3	2053	23
*Crisis	42	216	692	1637
*Family Therapy	247	1	2160	13
*Group Therapy	21		106	
*Group Rehab	380	58	3767	1051
*ICC	316		3386	
*Individual Rehab	567	451	4799	3823
*Individual Therapy	874	310	6789	3123
*IHBS	203		1452	
*Psychiatric Services	83	357	704	2429
*Plan Development	152	110	997	764
*TBS	52		602	
Total	3956	2622	33,132	20,680
No Show Rate	9.30%	9.20%	8.20%	9.10%
Average Cost Per Beneficiary	\$976	\$736	\$4,532	\$3,008

Count of Services by Area	Mar	Mar	YTD	YTD
	Youth	Adult	Youth	Adult
South Coast	46		160	
North Coast	323	604	2,723	5,508
North County	88		413	
Ukiah	3,114	1,976	26,863	14,885
Willits	476	42	2,973	287



Meds Management	Mar	Mar	FY YTD	FY YTD
	Ukiah	FortBragg	Ukiah	Fort Bragg
Adult Unduplicated Clients	233	76	439	143
Adult Services Provided	448	120	2200	668
Youth Unduplicated Clients	94	9	232	19
Youth Servcies Provided	126	13	713	59

Contract Usage	Budgeted	YTD
Medi-Cal (50% FFP)	\$14,000,000.00	\$8,820,985.00
MHSA	\$1,791,450.00	\$1,099,612.70
ReAlignment	\$655,000.00	\$611,359.00
Medication Management	\$1,100,000.00	\$385,185.00

Estimated Expected FFP	Mar	YTD
Expected FFP	\$587,858.00	\$4,603,085.00