



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County-providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

Children, Youth, & Young Adult System

Adult & Older Adult System

RQMC

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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Persons Admitted to...

Outpatient Services	46	32	11	5	20	28	3	
Total	94				51			145

Crisis Services	3	22	9	10	37	34	12	
Total	44				83			127

Unduplicated Persons...

Served in Sept	282	273	77	50	232	343	59	
Total	682				634			1,316

Served Fiscal Year to Date	335	339	110	68	321	440	83	
Total	852				844			1,696

Identified As...

Male	452				432			884
Female	395				410			805
LGBTQ	5				2			7

White	459				688			1,147
Hispanic	222				37			259
American Indian	56				45			101
Asian	10				12			22
African American	25				18			43
Other/Undisclosed	80				44			124

YTD Persons by location...

Ukiah Area	951
Willits Area	224
North County	61
Anderson Valley	14
North Coast	394
South Coast	23
OOC/OOS	29



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Total Number of...

Emergency Crisis Assessments Sept	7	34	10	14	55	53	16	
Total	65				124			189

Emergency Crisis Assessments YTD	18	79	39	38	159	159	41	
Total	174				359			533

by location...

Ukiah Valley Medical Center	176
Crisis Center-Walk Ins	206
Mendocino Coast District Hospital	74
Howard Memorial Hospital	62
Jail	12
Juvenile Hall	1
Schools	1
Community	1
FQHCs	0

by insurance...

Medi-Cal/Partnership	358
Private	69
Medi/Medi	62
Medicare	14
Indigent	25
Consolidated	0
Private/Medi-Cal	2
VA	3

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Total Number of...

Inpatient Hospitalizations Sept	0	10	2	7	23	19	6	
Total	19				48			67

Inpatient Hospitalizations YTD	6	24	11	14	60	42	12	
Total	55				114			169

by location...

Aurora- Santa Rosa**	22
Restpadd Redding/RedBluff**	49
St. Helena**	68
Sierra Vista**	4
John Muir**	2
San Jose BH**	5
St Marys**	3
Marin	3
Heritage Oaks	2
VA	3
Other	8

by criteria...

Danger to Self	82
Gravely Disabled	49
Danger to Others	3
Combination	35

at discharge...

135 Discharged to Mendocino Cnty
117 Had a Post-Hospital Session
Avg 0.5 days to Exit Interview



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Total Number of...

Crisis Line Contacts Sept

	8	51	12	27	144	145	22	
Total	98				311			409

*There were 66 logged calls where age was not disclosed. Those have been added to the total.

Crisis Line Contacts YTD

	32	125	51	58	523	419	58	
Total	266				1,000			1,266

by reason for call...

Increase in Symptoms	118
Phone Support	105
Information Only	55
Suicidal ideation/Threat	85
Self-Injurious Behavior	12
Access to Services	21
Aggression towards Others	5
Resources/Linkages	8

by time of day...

08:00am-05:00pm	283
05:00pm-08:00am	126

Calls from Law Enforcement to Crisis

TOTAL: 145		
MCSO: 64	CHP: 3	WPD: 10
FBPD: 22	Jail: 11	UPD: 35

Total Number of...

Full Service Partners Sept

	Youth	TAY	Adult	BHC	Elder	Outreach	
Total	1	21	63	9	6	1	101

Total Number of...

Full Service Partners YTD

	Youth	TAY	Adult	BHC	Elder	Outreach	
Total	1	21	65	9	6	1	103

Meds Management	Sept	Sept	FY YTD	FY YTD
	Ukiah	Fort Bragg	Ukiah	Fort Bragg
Adult Unduplicated Clients	149	53	317	111
Adult Services Provided	190	68	586	225
Youth Unduplicated Clients	72	6	132	16
Youth Services Provided	81	7	212	23

Contract Usage	Budgeted	YTD
Medi-Cal (50% FFP)	\$13,000,000.00	\$2,880,462.77
MHSA	\$1,791,450.00	\$215,762.08
ReAlignment	\$505,000.00	\$122,923.12
Medication Management	\$1,100,000.00	\$54,550.44

Estimated Expected FFP	Month	YTD
Expected FFP	\$410,011.33	\$1,467,506.61



Services Provided Sept 2018	
RQMC	Total
<i>Count of Services Provided</i>	5413
<i>*Assessment</i>	223
<i>*Case Management</i>	1054
<i>*Collateral</i>	217
<i>*Crisis</i>	297
<i>*Family Therapy</i>	177
<i>*Group Therapy</i>	19
<i>*Group Rehab</i>	437
<i>*ICC</i>	324
<i>*Individual Rehab</i>	893
<i>*Individual Therapy</i>	1015
<i>*IHBS</i>	156
<i>*Psychiatric Services</i>	305
<i>*Plan Development</i>	182
<i>*TBS</i>	114
No show rate 6%	