

Redwood Quality Management Company

Data Dashboard- Sept 2018

Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County- providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

	Children, Youth, & Young Adult System				*Adult & Older Adult System*			*RQMC*
	0-11	**12-17**	**18-21**	**22-24**	**25-40**	**41-64**	**65+**	**Total**
Persons Admitted to…								
Outpatient Services	46	32	11	5	20	28	3	
Total	94				51			**145**
Crisis Services	3	22	9	10	37	34	12	
Total	44				83			**127**
Unduplicated Persons…								
Served in Sept	282	273	77	50	232	343	59	
Total	682				634			**1,316**
Served Fiscal Year to Date	335	339	110	68	321	440	83	
Total	852				844			**1,696**
Identified As…								
Male	452				432			**884**
Female	395				410			**805**
LGBTQ	5				2			**7**
White	459				688			**1,147**
Hispanic	222				37			**259**
American Indian	56				45			**101**
Asian	10				12			**22**
African American	25				18			**43**
Other/Undisclosed	80				44			**124**

YTD Persons by location…	
Ukiah Area	951
Willits Area	224
North County	61
Anderson Valley	14
North Coast	394
South Coast	23
OOC/OOS	29

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	0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
Total Number of…								
Emergency Crisis Assessments Sept	7	34	10	14	55	53	16	
Total	65				124			**189**
Emergency Crisis Assessments **YTD**	18	79	39	38	159	159	41	
Total	174				359			**533**

by location…	
Ukiah Valley Medical Center	176
Crisis Center-Walk Ins	206
Mendocino Coast District Hospit	74
Howard Memorial Hospital	62
Jail	12
Juvenile Hall	1
Schools	1
Community	1
FQHCs	0

by insurance…	
Medi-Cal/Partnership	358
Private	69
Medi/Medi	62
Medicare	14
Indigent	25
Consolidated	0
Private/Medi-Cal	2
VA	3

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Total Number of…								
Inpatient Hospitalizations **Sept**	0	10	2	7	23	19	6	
Total	19				48			**67**
Inpatient Hospitalizations **YTD**	6	24	11	14	60	42	12	
Total	55				114			**169**

by location…	
Aurora- Santa Rosa**	22
Restpadd Redding/RedBluff**	49
St. Helena**	68
Sierra Vista**	4
John Muir**	2
San Jose BH**	5
St Marys**	3
Marin	3
Heritage Oaks	2
VA	3
Other	8

by criteria…	
Danger to Self	82
Gravely Disabled	49
Danger to Others	3
Combination	35

at discharge…
135 Discharged to Mendocino Cnty
117 Had a Post-Hospital Session
Avg 0.5 days to Exit Interview



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Crisis Line Contacts **Sept**	8	51	12	27	144	145	22	
Total	98				311			**409**

**There were 66 logged calls where age was not disclosed. Those have been added to the total.*

Crisis Line Contacts **YTD**	32	125	51	58	523	419	58	
Total	266				1,000			**1,266**

by reason for call…	
Increase in Symptoms	118
Phone Support	105
Information Only	55
Suicidal ideation/Threat	85
Self-Injurious Behavior	12
Access to Services	21
Aggression towards Others	5
Resources/Linkages	8

by time of day…	
08:00am-05:00pm	283
05:00pm-08:00am	126

Calls from Law Enforcement to Crisis		
TOTAL: 145		
MCSO: 64	CHP: 3	WPD: 10
FBPD: 22	Jail: 11	UPD: 35

Total Number of…

Full Service Partners Sept	Youth	TAY	Adult	BHC	Elder	Outreach	
Total	1	21	63	9	6	1	**101**

Total Number of…

Full Service Partners **YTD**	Youth	TAY	Adult	BHC	Elder	Outreach	
Total	1	21	65	9	6	1	**103**

Meds Management	Sept Ukiah	Sept FortBragg	FY YTD Ukiah	FY YTD Fort Bragg
Adult Unduplicated Clients	149	53	317	111
Adult Services Provided	190	68	586	225
Youth Unduplicated Clients	72	6	132	16
Youth Servcies Provided	81	7	212	23

Contract Usage	Budgeted	YTD
Medi-Cal (50% FFP)	$13,000,000.00	$2,880,462.77
MHSA	$1,791,450.00	$215,762.08
ReAlignment	$505,000.00	$122,923.12
Medication Management	$1,100,000.00	$54,550.44

Estimated Expected FFP	Month	YTD
Expected FFP	$410,011.33	$1,467,506.61