

# Mental Health Services Act Forum/ Quality Improvement Committee Joint Meeting

Date: Thursday, July 26, 2018 | Time: 3:30 to 5:30 pm Location: Mendocino Coast Hospitality Center- 101 N Franklin St, Ft Bragg, CA 95437

Rebekah Anthony	Lynelle Johnson	Paul Davis
Michael Dodge	Erika Malsom	Matthew Winslow
Scott Abbott	Lois La Della-Daly	

	Discussion Item:	Action Item/Next Steps:	Complete Date:
1.	Review of Minutes from 5/31/18:  • Approved	-Rebekah to post to website.	8/6/18
2.	Follow Up Items:  No follow up items from previous meeting.		
3.	<ul> <li>Introductions and Handouts:         <ul> <li>The QIC and MHSA team members introduced themselves and welcomed everyone to the forum.</li> <li>Robin talked about the purpose of MHSA forums, the importance of community participation, and the roll of consumer feedback in providing services throughout the County.</li> <li>Robin explained each of the handouts, and the process for Issue Resolutions.</li> <li>Handouts that were provided: Issue Resolutions (English and Spanish), Forum Evaluation Surveys, the Quality Improvement Workplan PowerPoint Slides, Redwood Quality Management's Data Dash Board for May 2018, the Behavioral Health Concepts Inc. Timeliness Findings, and the MHSA Program Snapshot.</li> </ul> </li> </ul>		
4.	<ul><li>QIC Portion of Meeting:</li><li>See QIC Meeting minutes.</li></ul>		

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5.	MHSA Service Provider Reports & Recommendations:			
	• News	& Changes: Lois from Redwood Quality Management Company (RQMC) mentioned that the purpose of MHSA forums is being shared with clients by care managers to encourage consumers to participate and express their voice about programs.		
		A Service Provider Reports:	-Forums held at	8/6/18
	0	Mendocino Coast Hospitality Center (MCHC) will now be closing at 3 pm to accommodate new dinner time hours for clients.	MCHC will now be scheduled earlier because of the new	0/0/10
	0	MCHC has had success with their Giving Garden Program where transitional living clients are able to do landscaping for different locations.	hours.	
	0	MCHC offers classes for resume writing and job interviewing skills.		
	0	The MCHC Café's new hours are Thursdays and Fridays from 11 am – 2pm to give clients work experience.		
	0	MCHC staff expressed that RQMC has been a great resource for them to ask questions and provide better service to their clients in Fort Bragg.		
	• Comn	nents & Questions for Providers:		
	0	A care manager commented that there is no notification system in place to know if a Full Service Partnership (FSP) has been approved.		
6	Consumer & Public Feedback:			
	• What	is working?		
	0	The forums are a great place for clients to come and hear news about MHSA programs. MCHC staff hopes that there are more opportunities to hear about what is happening in Behavioral Health in Mendocino County.		
	• What	is not working?		
	0	It was expressed that there have been several attempts to have forums or other meetings, such as the Dr. Marbut discussion on homelessness, telecasted to the coast, but each attempt has yet to be successful.  It was suggested that the County consider using		
		different meeting sharing software such as GoToMeeting or Webex because they are more reliable, and Webex is HIPPA compliant.		

	Other Comments & Questions:		
	<ul> <li>No other comments or questions.</li> </ul>		
	o No other comments of questions.		
7.	MHSA Updates:		
	a) Community Planning:		
	<ul> <li>Upcoming Meetings, Forums, and Planning:</li> </ul>		
	i. Forums will be teleconferenced as long as the		
	primary location has the bandwidth to		
	support it to increase ease of stakeholder		
	participation.		
	ii. Forums will be held at Wellness Centers as		
	well as other consumer venues to maximize		
	consumer participation.		
	iii. The MHSA team is working on finalizing all of		
	the times and venues for the next MHSA/QIC		
	forum schedule.		
	<ul><li>Issue Resolutions and Trends:</li></ul>		
	<ul> <li>i. There have been three total issue resolutions</li> </ul>		
	this year that have all been resolved.		
	ii. There are no trends to report for Issue		
	Resolutions at this time.		
	b) Community Services and Supports:		
	Data Reports:     Overteely data will be evailable often Avgust.	-After the data is	9/27/18
	<ul><li>i. Quarterly data will be available after August 15, 2018.</li></ul>	received, it will be	3/2//10
		presented at the	
	<ul> <li>Housing Project:         <ul> <li>i. The process for referral for Willow Terrace is</li> </ul> </li> </ul>	following forum.	
	being developed. Full Service Partners that		
	are homeless or at risk of homelessness are		
	qualified for Willow Terrace.		
	quamica for trinott refrace.		
	c) Prevention and Early Intervention (PEI):		
	Data Reports:		
	i. Quarterly data will be available after August	-After the data is	
	15.	received, it will be	
		presented at the	9/27/18
		following forum.	
	Mendocino County Suicide Prevention Committee		
	(MCSPC):		
	<ul> <li>i. The MHSA team is developing a schedule for</li> </ul>		
	the Mendocino County Suicide Death Review.		
	The meetings will be quarterly.		

### d) Innovation:

### Project 1:

- Round Valley Indian Health Center Yuki Trails is developing their own Crisis Resource Center.
- ii. Yuki Trails' eventual goal is self-sustainment.
- iii. Yuki Trails has a Substance Use Disorder Treatment (SUDT) component to their program.

# • Project 2:

i. Project 2, Weekend Wellness, will focus on helping clients develop social support groups outside of the Wellness Centers, such as on the weekend when services are limited. This project is in development and not yet approved by the Oversight and Accountability Committee (OAC).

# Project 3:

i. Project 3 is focused on developing Virtual Reality computer program for Transitional Aged Youth. This project is in development and not yet approved by the Oversight and Accountability Committee (OAC).

# e) Workforce Education and Training:

- MHSA will be providing scholarship opportunities for individuals who are seeking further education in the Mental Health field. The scholarships will prioritize individuals that serve our underserved cultural and linguistic populations.
- Details about the WET scholarship application process will be provided at forums and on the MHSA website later this fiscal year.

## f) Other Updates:

- The MHSA 2018-2019 Reversion plan was approved by the Board of Supervisors, and it includes programs supported by stakeholders that MHSA had not been able to fund in the Three-Year Plan, such as First 5 (Five) for Positive Parenting trainings.
  - i. First 5 (Five) will be recruiting trainers for Positive Parenting classes, and conduct a full training for facilitators that will be provided in various locations in the County.

8.	Next Meeting Date & Location:	
	<ul> <li>September 27, 2018 from 3:30 – 5:30 pm at Action Network:</li> </ul>	
	200 Main St, Pt. Arena CA, 95468	
	This forum will not be teleconferenced to a separate location.	