



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County, providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This data assists in interpreting how different demographics are accessing service, as well as providing an overall picture of access and service by county contract (youth and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

AGE OF PERSONS SERVED

Children, Youth, & Young Adult System

Adult & Older Adult System

RQMC

0-11	12-17	18-21	22-24	25-40	41-64	65+	Total
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Unduplicated

Served Fiscal Year to Date	540	525	216	109	540	676	146	
Total	1,390				1,362			2,752

YTD Persons by location...	
Ukiah Area	1459
Willits Area	353
North County	83
Anderson Valley	31
North Coast	670
South Coast	38
OOC/OOS	118

Penetration Rate for Mendocino County Medi-Cal Beneficiaries	
Medi-Cal Beneficiaries	41703
Beneficiaries Served	2634
Penetration Rate	6.32%

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Total Number of...

Full Service Partnerships (FSP)	2	2	21	17	32	65	5	
Total	42				102			144



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Total Number of...

Emergency Crisis Assessments	70	309	159	123	559	719	142	
Total	661				1,420			2,081

by location...	
Ukiah Valley Medical Center	742
Crisis Center-Walk Ins	798
Mendocino Coast District Hospital	270
Howard Memorial Hospital	233
Jail	18
Juvenile Hall	6
Schools	3
Community	11
FQHCs	0

by insurance...	
Medi-Cal/Partnership	1406
Private	270
Medi/Medi	216
Medicare	87
Indigent	91
Consolidated	0
Private/Medi-Cal	2
VA	9

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Inpatient Psychiatric Hospitalizations	11	119	59	36	206	187	27	
Total	225				420			645

by location...	
Aurora- Santa Rosa	107
Restpadd Redding/RedBluff	179
St. Helena Vallejo/DeerPark	262
St Marys	21
John Muir	5
San Jose BH	5
WoodLand Memorial	7
Fremont	6
Heritage Oaks	5
Marin	11
VA	9
Other	28

by criteria...		FY17/18
DTS	344	53%
GD	153	24%
DTO	12	2%
Combo	136	21%
at discharge...		
460 Discharged to Mendocino Cnty		
396 Had a Post-Hospital Session		
Avg 0 days to Exit Interview		



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Crisis Line Contacts	118	477	210	196	1922	2698	217	
Total	1,001				4,837			5,838

by reason for call...	
Increase in Symptoms	1368
Phone Support	2180
Information Only	811
Suicidal ideation/Threat	905
Self-Injurious Behavior	96
Access to Services	282
Aggression towards Others	78
Resources/Linkages	118

by time of day...	
09:00am-05:00pm	3377
05:00pm-09:00am	2,461

Calls from Law Enforcement to Crisis		
TOTAL: 402		
MCSO:165	CHP: 9	WPD: 32
FBPD:55	Jail:23	UPD:118

Medication Support Services for

Medication Management	
Clients Served	
Youth	237
Adult	477

Location of Med Services	
Ukiah	2023
Fort Bragg	523
Total Services	2546