



Redwood Quality Management Company (RQMC) is the Administrative Service Organization for Mendocino County- providing management and oversight of specialty mental health, community service and support, and prevention and early intervention services. The following data is reported by age range, along with a total for the system of care (either youth or adult) as well as the overall RQMC total. This will assist in interpreting how different demographics are accessing service, as well as assist in providing an overall picture of access and service by county contract (youth and adult). Our goal is to provide the Behavioral Health Advisory Board with meaningful data that will aid in your decision making and advocacy efforts while still providing a snapshot of the overall systems of care.

#### AGE OF PERSONS SERVED

*Children, Youth, & Young Adult System*      *Adult & Older Adult System*      *RQMC*

| 0-11 | 12-17 | 18-21 | 22-24 | 25-40 | 41-64 | 65+ | Total |
|------|-------|-------|-------|-------|-------|-----|-------|
|------|-------|-------|-------|-------|-------|-----|-------|

#### Persons Admitted to...

|                     |     |    |    |   |    |    |   |            |
|---------------------|-----|----|----|---|----|----|---|------------|
| Outpatient Services | 45  | 40 | 11 | 8 | 14 | 32 | 3 |            |
| <i>Total</i>        | 104 |    |    |   | 49 |    |   | <b>153</b> |

|                 |    |    |   |   |    |    |    |            |
|-----------------|----|----|---|---|----|----|----|------------|
| Crisis Services | 3  | 23 | 5 | 5 | 36 | 39 | 11 |            |
| <i>Total</i>    | 36 |    |   |   | 86 |    |    | <b>122</b> |

*Children, Youth, & Young Adult System*      *Adult & Older Adult System*      *RQMC*

#### Identified As...

|             |    |  |  |  |    |  |  |            |
|-------------|----|--|--|--|----|--|--|------------|
| Male        | 68 |  |  |  | 64 |  |  | <b>132</b> |
| Female      | 68 |  |  |  | 70 |  |  | <b>138</b> |
| Transgender | 4  |  |  |  | 1  |  |  | <b>5</b>   |

|                   |    |  |  |  |    |  |  |            |
|-------------------|----|--|--|--|----|--|--|------------|
| White             | 57 |  |  |  | 97 |  |  | <b>154</b> |
| Hispanic          | 32 |  |  |  | 7  |  |  | <b>39</b>  |
| American Indian   | 12 |  |  |  | 8  |  |  | <b>20</b>  |
| Asian             | 3  |  |  |  | 2  |  |  | <b>5</b>   |
| African American  | 3  |  |  |  | 2  |  |  | <b>5</b>   |
| Other/Undisclosed | 33 |  |  |  | 19 |  |  | <b>52</b>  |



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Children, Youth, & Young Adult System

Adult & Older Adult System

RQMC

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|------|-------|-------|-------|-------|-------|-----|-------|
|------|-------|-------|-------|-------|-------|-----|-------|

Unduplicated Persons...

|                 |     |     |    |    |     |     |    |       |
|-----------------|-----|-----|----|----|-----|-----|----|-------|
| Served in April | 309 | 269 | 77 | 52 | 227 | 339 | 57 |       |
| Total           | 707 |     |    |    | 623 |     |    | 1,330 |

|                            |       |     |     |     |       |     |     |       |
|----------------------------|-------|-----|-----|-----|-------|-----|-----|-------|
| Served Fiscal Year to Date | 502   | 483 | 205 | 100 | 484   | 610 | 125 |       |
| Total                      | 1,290 |     |     |     | 1,219 |     |     | 2,509 |

| YTD Persons by location... |      |
|----------------------------|------|
| Ukiah Area                 | 1323 |
| Willits Area               | 322  |
| North County               | 74   |
| Anderson Valley            | 27   |
| North Coast                | 617  |
| South Coast                | 37   |
| OOC/OOS                    | 109  |

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|------|-------|-------|-------|-------|-------|-----|-------|
|------|-------|-------|-------|-------|-------|-----|-------|

Total Number of...

|                                 |    |  |    |   |    |    |   |    |
|---------------------------------|----|--|----|---|----|----|---|----|
| Full Service Partnerships (FSP) | 1  |  | 12 | 9 | 20 | 46 | 3 |    |
| Total                           | 22 |  |    |   | 69 |    |   | 91 |

Total Number of...

|                              |    |    |    |   |     |    |    |     |
|------------------------------|----|----|----|---|-----|----|----|-----|
| Emergency Crisis Assessments | 3  | 26 | 10 | 8 | 47  | 68 | 12 |     |
| Total                        | 47 |    |    |   | 127 |    |    | 174 |

| by location...                    |    |
|-----------------------------------|----|
| Ukiah Valley Medical Center       | 57 |
| Crisis Center-Walk Ins            | 60 |
| Mendocino Coast District Hospital | 15 |
| Howard Memorial Hospital          | 32 |
| Jail                              | 7  |
| Juvenile Hall                     |    |
| Schools                           | 1  |
| Community                         | 2  |
| FQHCs                             |    |

| by insurance...      |     |
|----------------------|-----|
| Medi-Cal/Partnership | 129 |
| Private              | 21  |
| Medi/Medi            | 15  |
| Medicare             | 2   |
| Indigent             | 7   |
| Consolidated         |     |
| Private/Medi-Cal     |     |
| VA                   |     |



AGE OF PERSONS SERVED

|  | Children, Youth, & Young Adult System |       |       |       | Adult & Older Adult System |       |     | RQMC  |
|--|---------------------------------------|-------|-------|-------|----------------------------|-------|-----|-------|
|  | 0-11                                  | 12-17 | 18-21 | 22-24 | 25-40                      | 41-64 | 65+ | Total |
| Inpatient Psychiatric Hospitalizations | 0                                     | 11    | 6     | 4     | 21                         | 21    | 1   |       |
| Total                                  | 21                                    |       |       |       | 43                         |       |     | 64    |

| by location...              |    |
|-----------------------------|----|
| Aurora- Santa Rosa          | 10 |
| Restpadd Redding/RedBluff   | 17 |
| St. Helena Vallejo/DeerPark | 23 |
| St. Mary's San Francisco    | 2  |
| Kaiser                      | 1  |
| San Jose BH                 | 1  |
| WoodLand Memorial           | 1  |
| Fremont                     | 1  |
| CPMC                        | 1  |
| Sutter                      | 1  |
| Sierra Vista                | 1  |
| Southern Ca                 | 1  |
| Paradise Valley             | 1  |
| VA                          | 3  |

| by criteria...                  |    |
|---------------------------------|----|
| Danger to Self                  | 35 |
| Gravely Disabled                | 10 |
| Danger to Others                | 1  |
| Combination                     | 18 |
| at discharge...                 |    |
| 50 Discharged to Mendocino Cnty |    |
| 43 Had a Post-Hospital Session  |    |
| Avg 0 days to Exit Interview    |    |

AGE OF PERSONS SERVED

|                      | Children, Youth, & Young Adult System |       |       |       | Adult & Older Adult System |       |     | RQMC  |
|----------------------|---------------------------------------|-------|-------|-------|----------------------------|-------|-----|-------|
|                      | 0-11                                  | 12-17 | 18-21 | 22-24 | 25-40                      | 41-64 | 65+ | Total |
| Crisis Line Contacts | 6                                     | 45    | 13    | 16    | 170                        | 295   | 14  |       |
| Total                | 80                                    |       |       |       | 479                        |       |     | 559   |

\*There were **82** logged calls where age was not disclosed. Those have been added to the total.

| by reason for call...     |     |
|---------------------------|-----|
| Increase in Symptoms      | 109 |
| Phone Support             | 255 |
| Information Only          | 75  |
| Suicidal ideation/Threat  | 85  |
| Self-Injurious Behavior   | 6   |
| Access to Services        | 13  |
| Aggression towards Others | 4   |
| Resources/Linkages        | 12  |

| by time of day... |     |
|-------------------|-----|
| 09:00am-05:00pm   | 315 |
| 05:00pm-09:00am   | 244 |

| Calls from Law Enforcement to Crisis |         |        |
|--------------------------------------|---------|--------|
| TOTAL: 30                            |         |        |
| MCSO: 12                             | CHP: 3  | WPD: 3 |
| FBPD: 3                              | Jail: 7 | UPD: 5 |



### Medication Support Services for April...

| Medication Management |     |
|-----------------------|-----|
| Clients Served        |     |
| Youth                 | 67  |
| Adult                 | 271 |

\*\* of the adults, 23 were new to the system

| Location of Med Services |     |
|--------------------------|-----|
| Ukiah                    | 297 |
| Fort Bragg               | 109 |
| Total Services           | 406 |

### Contracts usage for April....

|                       |  |
|-----------------------|--|
| Medi-Cal              |  |
| MHSA                  |  |
| Realignment           |  |
| Medication Management |  |