



HEALTH AND HUMAN SERVICES AGENCY BEHAVIORAL HEALTH & RECOVERY SERVICES



POLICY AND PROCEDURE

Service Area: Mendocino County Behavioral Health and Recovery Services

Subject: Hours of Operation

Subject Matter
Expert:

A handwritten signature in blue ink, likely belonging to Scott Abbott.

Scott Abbott, Compliance Manager

BHRS Director:

A handwritten signature in blue ink, likely belonging to Jenine Miller.

Jenine Miller, BHRS Director

Previous or
Referenced

Policy No.:

Created: 12/13

Reviewed: 9/14

Revised: 2/18

POLICY:

It is the policy of Mendocino County Health and Human Services Agency (HHSA) Behavioral Health and Recovery Services (BHRS) that all locations providing services, including contracted provider locations, maintain regular hours of operation during which services are provided to Medi-Cal beneficiaries that are no less than the hours of operation offered to commercial beneficiaries or comparable to hours of operation for Medicaid fee-for-service providers. Specialty Mental Health Services are available 24-hours a day, 7 days a week, when medically necessary.

ATTACHMENT:

Hours of Operation for Administrative Office, Organizational Providers, and Access Center Hours

Mendocino County Health and Human Services (HHSA) Behavioral Health and
Recovery Services (BHRS) Hours of Operation for
Administrative Office, Organizational Providers, and Access Center Hours

Mendocino County Behavioral Health and Recovery Services

Administrative Office

1120 South Dora Street, Ukiah, CA 95482

Hours: Monday – Thursday 8 am to 5 pm

SUDT Services

1120 South Dora Street, Ukiah, CA 95482

Hours: Monday – Thursday 8 am to 5 pm

790 S. Franklin Street, Ft. Bragg, CA 95437

Hours: Monday – Thursday 8 am to 5 pm

472 East Valley Street, Willits, CA 95490

Hours: Monday – Thursday 8 am to 5 pm

Mendocino County Phone Lines

Crisis Line: 1-855-838-0404

Hours: 24 hours a day, 7 days a week

Access Line: 1-800-555-5906

Hours: 24 hours a day, 7 days a week

Redwood Community Crisis Center

350 East Gobbi Street, Ukiah, CA 95482

Hours: Monday – Friday 8 am to 5 pm, on-call 24/7

544 S. Main St., Suite A& B, Fort Bragg, CA 95437

Hours: Monday – Friday 9 am to 6 pm, on-call 24/7

Redwood Quality Management Company Medication Clinics

350 E. Gobbi St. Suite B, Ukiah, CA 95482

Hours: Monday – Friday 8 am to 5 pm

546 S. Main St., Ft. Bragg, CA 95437

Hours: Monday – Friday 8 am to 5 pm

Redwood Community Services

376 E. Gobbi Street, Suite B Ukiah, CA 95482

Hours: Monday – Thursday 8 am to 5 pm

BHS Children & Youth

780 S. Dora St., Ukiah CA 95482

Hours: Monday – Friday 9 am – 6 pm

99 S. Humboldt Street, Willits, CA 95490
Hours: Monday – Friday 9 am to 6 pm

Children & Youth Services
32670 Hwy 20, Unit 2, Fort Bragg, CA 95437
Hours: Monday – Thursday 9 am – 5 pm, Friday 11 am – 6 pm, Sat –Sun by appt.

Adult Services
544 S. Main St., Suite A & B, Fort Bragg, CA 95437
Hours: Monday – Friday 8 am to 5 pm

The Arbor – TAY and TAY Substance Use Disorder Treatment
810 N. State St., Ukiah, CA 95482
Hours: Monday – Friday 9 am – 6:30 pm

Stepping Stones – TAY
140 Gibson St., Ukiah, CA 95482
Hours: Monday – Friday 8 am to 5 pm

Cam's Place RBS
9981 A Spring Valley Road, Potter Valley, CA 95469
Hours: Monday – Friday 8 am to 5 pm

Arrowhead Ranch /IRAP
6150 Orr Springs Road, Ukiah CA 95482
Hours: Monday – Friday 3 pm to 6 pm, Weekends: appointments only
Telephone Hours: Monday – Friday 8 am to 5 pm

Mendocino Coast Hospitality Center
101 N. Franklin St., Fort Bragg, CA 95437
Hours: Monday – Thursday: 9 am – 12, 1 pm – 5 pm, Friday – Sunday: Closed

Manzanita Services
Wellness Center 410 Jones St., Ukiah, CA 95482
Hours: Monday – Friday 8:30 am to 5 pm

Tapestry Family Services, Inc.
290 East Gobbi Street, Ukiah, CA 95482
Hours: Monday – Friday 8 am to 5 pm

Mendocino County Youth Project
776 S. State Street, #107 Ukiah, CA 95482
Hours: Monday – Friday 8 am to 5 pm

MCAVHN
148 Clara Ave., Ukiah, CA 95482
Hours: Monday – Friday 8 am to 5 pm